



NEXCOMMAND ENTERPRISE ORCHESTRATION ARTIFICIAL INTELLIGENCE

# NEO AI

Give your ERP  
a new face.

One intelligent front door to your business. Ask in plain words; NEO finds the department, follows the process to the right step, and opens the work in front of you, with department agents that coordinate every handoff.

|                     |                      |                                |                |
|---------------------|----------------------|--------------------------------|----------------|
| SAAS OR ON-PREMISES | 15 DEPARTMENT AGENTS | ONE FRONT DOOR TO THE BUSINESS | PEOPLE APPROVE |
|---------------------|----------------------|--------------------------------|----------------|

# People. Data. Readiness.

NexCommand AI LLC develops artificial intelligence and enterprise software for organizations that run on people, records and handoffs. We connect information, people and workflows so a business operates with greater clarity, accountability and control, with SaaS and on-premises editions to suit each operating requirement.

## THE PORTFOLIO

### M.AI

#### Military Artificial Intelligence

Readiness, sustainment and FMS.  
The Field Kit for the operator; the Mainframe for the command.

### NORA

#### NexCommand Organizational Reasoning Assistant

Enterprise intelligence for quality and operations: manuals, procedures, forms and records.

### NEO AI

#### NexCommand Enterprise Orchestration Artificial Intelligence

One front door to sales, purchasing, finance, people, operations and more, with a department agent for each.

THIS BROCHURE

## MISSION

To help organizations turn authorized data into actionable intelligence and coordinated operations — improving readiness, strengthening accountability and supporting informed human decisions.

## VISION

To become a trusted provider of operational AI and connected enterprise systems for organizations where reliability, information control and readiness matter.

## VALUES

### Human authority

People decide; NEO prepares and recommends.

### Integrity

Claims supported by records.

### Operational relevance

Built around real workflows.

### Security and control

Your data stays under your control.

### Quality and traceability

Every action on the record.

### Continuous improvement

Learn from users, validate, improve.

ISO 9001 certified · Quality management

ISO 27001 certified · Information security

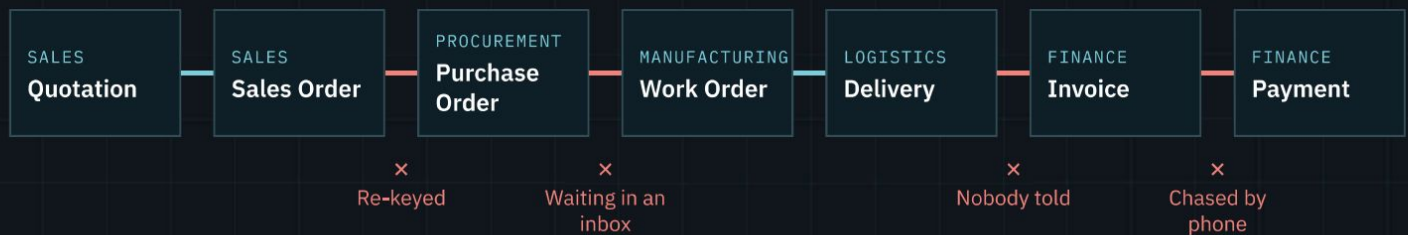
Founded by a retired U.S. Special Forces veteran with 30 years in maintenance, logistics and supply chain, and a licensed Professional Engineer and AS9100 lead auditor. We run our own certified management system, so NEO AI is designed by people who have run the handoffs it coordinates.

## THE PROBLEM

# Work crosses departments. Most systems do not.

An order touches sales, purchasing, production, logistics and finance before it is paid. Each department has its own screens, and the handoffs between them are where time and money leak.

### ONE ORDER, SEVEN STEPS, FIVE DEPARTMENTS



#### SCATTERED

##### Ten systems, one question

The answer to “where is this order?” sits in sales, purchasing, the warehouse and finance at once.

#### HANDOFFS

##### Work waits between people

Most delay is not in the work. It is in the inbox between one step and the next.

#### SCREENS

##### Training for every module

Each module has its own menus. New staff learn twenty screens before they can help.

#### VISIBILITY

##### Founders find out late

Exceptions surface at month end, when they are hardest to fix.

NEO AI puts one face on all of it, and follows each handoff to the next step.

## AT A GLANCE

# One intelligent front door to your business.

NEO AI sits over your business systems and gives every person one place to ask, find and act. Behind it, fifteen department agents follow the work from the first enquiry to the final payment.

# 15

### department agents

From the executive office to garrison and lodging.

# 26

### connected process routes

Lead to cash, need to payment, hire to payroll and more.

# 1

### front door

Search, ask or click. One screen for the whole company.

# 0

### unapproved commitments

Sensitive actions wait for a named person.

### NEO AI is

- ✓ A colleague in every department: phones, email, records and follow-ups
- ✓ One NEO across fifteen roles, coordinating every handoff
- ✓ A single screen: network, chat, search, approvals and history
- ✓ Available as SaaS or installed on your own servers

### NEO AI is not

- ✗ A replacement for the people who own decisions and relationships
- ✗ A black box: every action is listed, signed and reviewable
- ✗ A reason to retrain staff on twenty new screens
- ✗ Permission to act outside each user's configured role

## WHO IT SERVES

### Founders and owners

See the whole company each morning and act on exceptions.

### Department heads

A dashboard and an agent for their own team.

### Staff

Ask instead of hunting through modules.

### Customers, suppliers, applicants

Portals that feed the same records.



Counts describe the NEO AI process map. Your configuration determines the departments, steps, branches and approvals that apply.

## A NEO IN EVERY DEPARTMENT

# Part of NEO works in every team.

NEO is not a tool that waits on a shelf. A part of him joins each department as a working colleague with a role, a desk, a mailbox, a phone extension and a manager. Fifteen roles, one NEO: what the sales coordinator learns, the accounts officer already knows.

|                                                                                                                                                         |                                                                                                                                                                             |                                                                                                                                                       |                                                                                                                                                          |                                                                                                                                                                      |
|---------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>EXECUTIVE 01</p> <p><b>NEO · Chief of staff</b></p> <p>Briefs the founder, keeps the calendar, chases every follow-up.</p> <p>Reports to Founder</p> | <p>SALES 02</p> <p><b>NEO · Sales coordinator</b></p> <p>Qualifies leads, drafts quotations, follows up on time.</p> <p>Reports to Sales manager</p>                        | <p>PROCUREMENT 03</p> <p><b>NEO · Buyer's assistant</b></p> <p>Sends RFQs, chases suppliers, logs receipts.</p> <p>Reports to Procurement manager</p> | <p>FINANCE 04</p> <p><b>NEO · Accounts officer</b></p> <p>Invoices, matching, collections, bank reconciliation.</p> <p>Reports to Finance controller</p> | <p>PEOPLE &amp; PAYROLL 05</p> <p><b>NEO · HR and payroll officer</b></p> <p>Attendance, leave, claims and payroll checks.</p> <p>Reports to HR director</p>         |
| <p>SUPPORT 06</p> <p><b>NEO · Service desk agent</b></p> <p>Answers calls and email, opens and closes tickets.</p> <p>Reports to Support lead</p>       | <p>PROJECTS 07</p> <p><b>NEO · Project coordinator</b></p> <p>Plans, timesheets, milestones and status reports.</p> <p>Reports to PMO lead</p>                              | <p>MANUFACTURING 08</p> <p><b>NEO · Production planner</b></p> <p>Material plans, work orders, shortages, output.</p> <p>Reports to Plant manager</p> | <p>MRO 09</p> <p><b>NEO · Maintenance planner</b></p> <p>Preventive schedules, spares and work packages.</p> <p>Reports to Maintenance manager</p>       | <p>FLEET 10</p> <p><b>NEO · Fleet controller</b></p> <p>Vehicle logs, fuel, service due and costs.</p> <p>Reports to Fleet manager</p>                               |
| <p>LOGISTICS 11</p> <p><b>NEO · Shipping coordinator</b></p> <p>Delivery documents, tracking, customs, returns.</p> <p>Reports to Logistics manager</p> | <p>RISK &amp; QUALITY 12</p> <p><b>NEO · Quality and compliance officer</b></p> <p>Audits, evidence, findings and corrective actions.</p> <p>Reports to Quality manager</p> | <p>LEARNING 13</p> <p><b>NEO · Training coordinator</b></p> <p>Enrolments, assessments and certificates.</p> <p>Reports to L&amp;D lead</p>           | <p>SYSTEMS &amp; ADMIN 14</p> <p><b>NEO · Systems assistant</b></p> <p>Access requests, integrations and monitoring.</p> <p>Reports to IT manager</p>    | <p>GARRISON &amp; LODGING 15</p> <p><b>NEO · Front desk coordinator</b></p> <p>Bookings, keys, housekeeping and guest billing.</p> <p>Reports to Lodging manager</p> |

## EVERY NEO ROLE COMES WITH

### A job description

Written from your procedures: duties, limits, hand-offs.

### A mailbox and an extension

Customers, suppliers and staff reach NEO like anyone else.

### A permission set

Exactly the records and actions the role allows.

### A human manager

Someone who approves, coaches and answers for the role.

### A signed work log

Everything NEO did in the role, reviewable at any time.

Role titles are examples. You decide which roles NEO fills, to whom each reports, and what each may do.

## HIRE NEO YOUR WAY

# Hire NEO the way you hire people.

Bring NEO in as one colleague, hand him a whole department, or let him run the company's operations and report to you. Every option uses the same NEO, the same rules and the same record, so you can start small and grow.

### 01 · AS A TEAM MEMBER

#### NEO joins your team



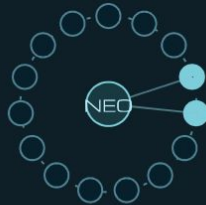
One NEO role works beside your people in a department. He takes the first call, drafts the reply, prepares the record. Your staff decide and sign.

- ✓ First-line calls and email
- ✓ Drafts, records and follow-ups
- ✓ Your people approve everything

**For example:** A two-person service desk with NEO answering first.

### 02 · AS A DEPARTMENT

#### NEO runs the department



NEO runs a whole process end to end, such as payroll, accounts payable, the service desk or the purchasing desk. One accountable person owns the outcome and releases what matters.

- ✓ The full process, every day
- ✓ Exceptions to one owner
- ✓ Releases by named approvers

**For example:** Payroll for 400 staff, released by the finance controller.

### 03 · AS THE OPERATING LAYER

#### NEO runs the company



NEO orchestrates all fifteen departments, coordinates every handoff and reports to a single person. People stay where judgement, relationships and signatures matter.

- ✓ Every department coordinated
- ✓ One daily report and call
- ✓ Governed by your bylaws

**For example:** A founder running a 60-person company with one NEO.

#### START

One role in one department, measured against agreed targets.

#### GROW

Hand over whole processes as trust and evidence build.

#### ORCHESTRATE

All departments, one NEO, one person to report to.

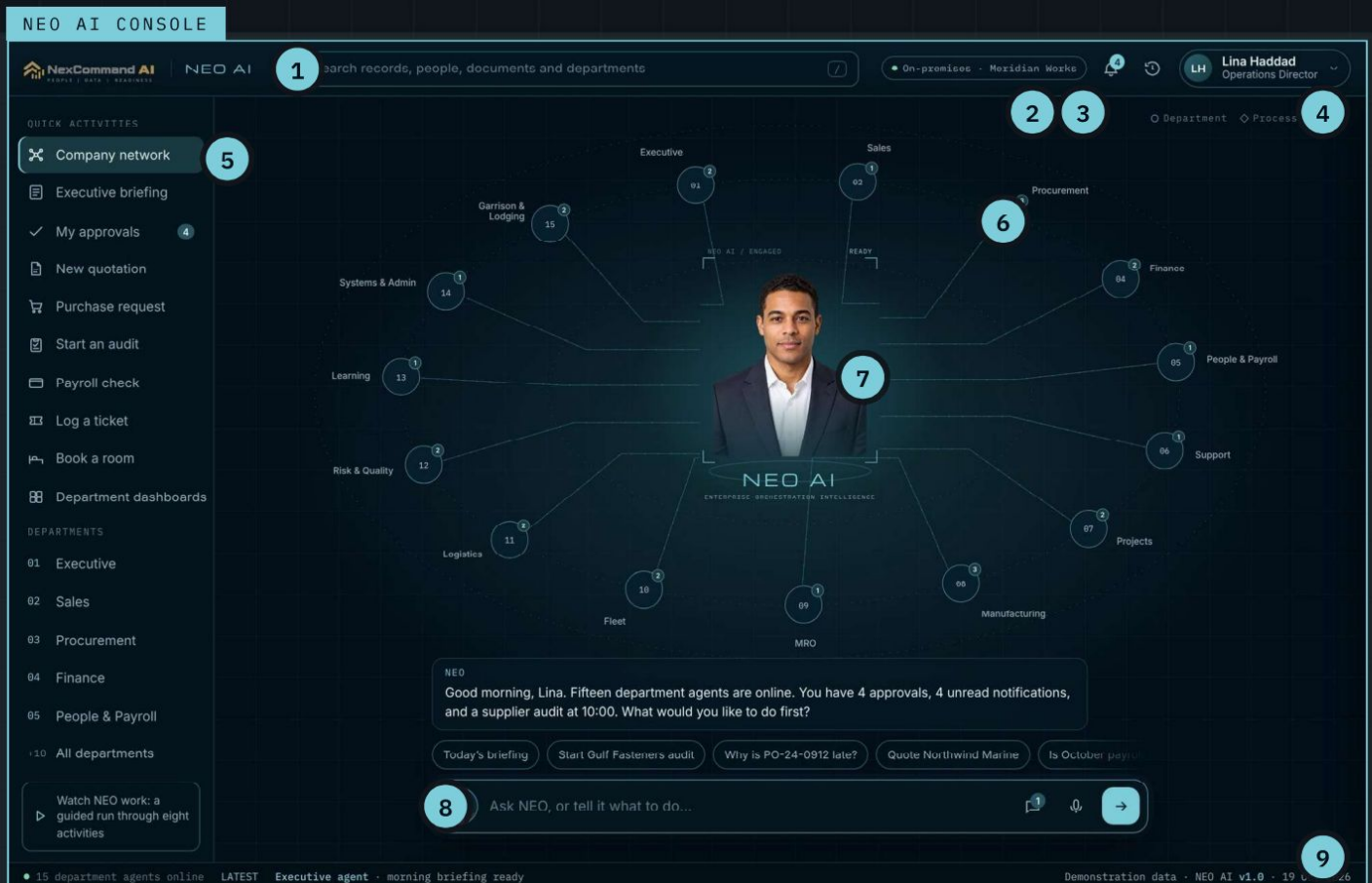
**Start with one desk. Grow to the whole company.**

Illustrative engagement models. Scope, roles and approvals are agreed per organization and governed by its own rules.

## THE CONSOLE

# Everything on one screen.

The NEO AI console is deliberately simple: a search bar on top, quick activities on the left, the company as a living network in the middle and a chat bar underneath. Work opens in a window that slides in from the right.



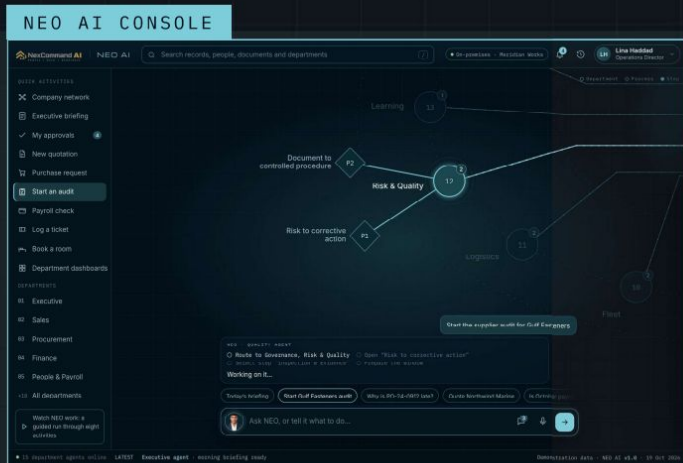
- 1 Search**  
Records, people, documents and departments as you type.
- 2 Notifications**  
Every alert from every agent, read or unread.
- 3 Activity history**  
What NEO and its agents did, signed and listed.
- 4 Your account**  
Signed-in user, role and scope; switch or sign out.
- 5 Quick activities**  
One click to the tasks people do every day.
- 6 The company network**  
Fifteen departments around NEO; badges show what needs attention.
- 7 NEO**  
The assistant at the centre, working or ready.
- 8 Ask NEO**  
Chat bar with suggestions, voice and the conversation history.
- 9 Status and version**  
Agents online, the latest action and the build.

Screen from the NEO AI console with demonstration data. Meridian Works and every name, record and figure shown are fictional.

## HOW IT WORKS

# Ask. Watch it route. Approve.

Every request travels the same visible path: department, process, step, window. You see where NEO went and why, and the work arrives where you can check it. Nothing is hidden behind a spinner.



### 01 · YOU ASK

Type or speak: “Start the supplier audit for Gulf Fasteners.”  
NEO routes it to Governance, Risk & Quality.



### 02 · IT FOLLOWS THE PROCESS

The department grows its processes. NEO opens “Risk to corrective action” and lays out the steps.



### 03 · IT SELECTS THE STEP

The camera zooms to “Inspection & Evidence”, the step where the work is, and marks it.



### 04 · THE WORK OPENS

The audit window slides in from the right with the checklist, evidence, a drafted finding and the approval.

**Why the zoom matters.** People trust what they can follow. The route shows which department and step NEO acted in, so a reviewer can see at a glance whether it went to the right place.

Four frames from one request in the NEO AI console; the whole route takes about four seconds.

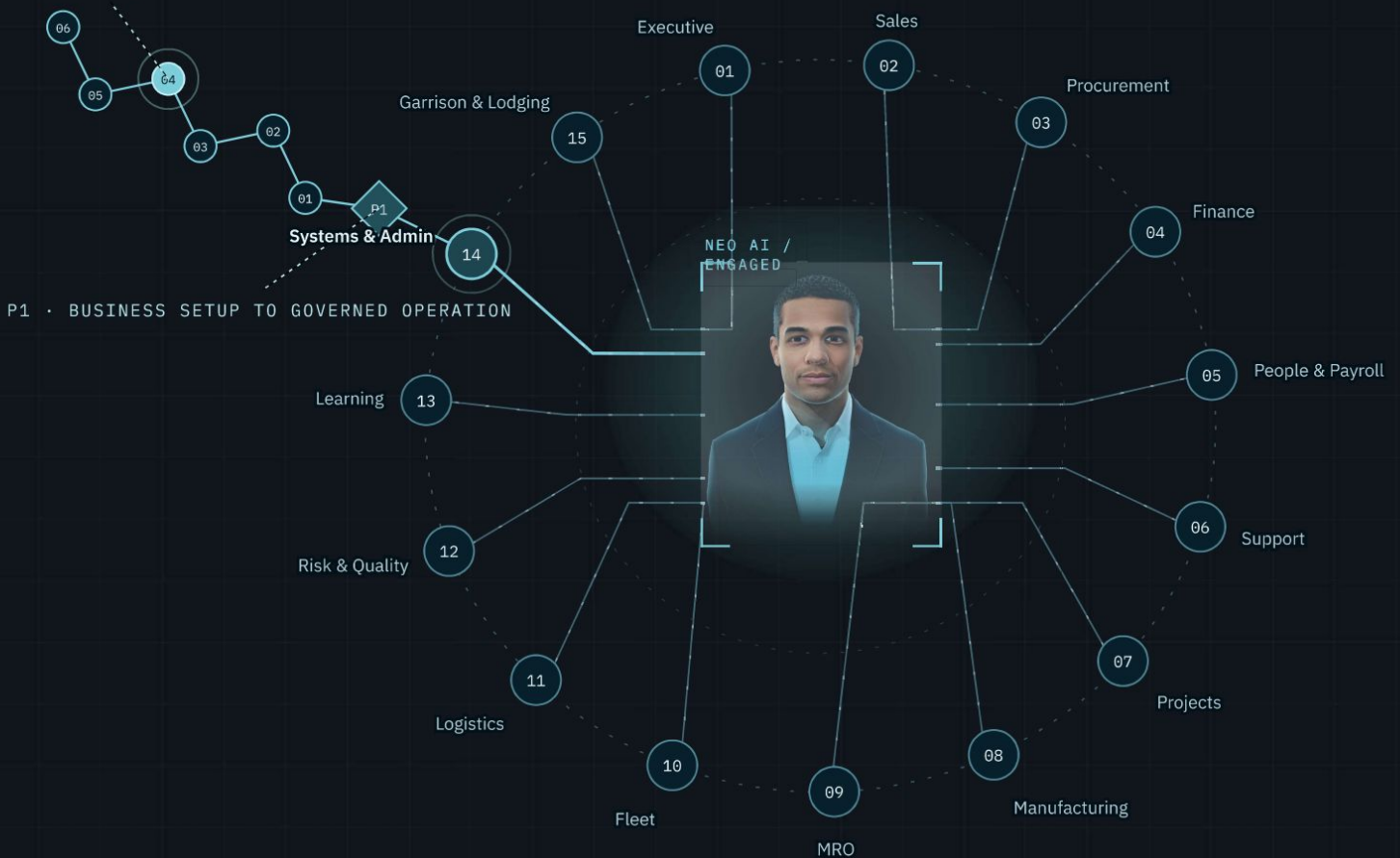
## THE NETWORK

# Your company, drawn as it works.

The network is the same map as on nexcommand.ai, made live. Each department grows its processes, each process its steps, and the records sit on the steps. Below, Business Systems & Administration is open at “Configured Integration”.

### Step 04 · Configured Integration

NEO is working here



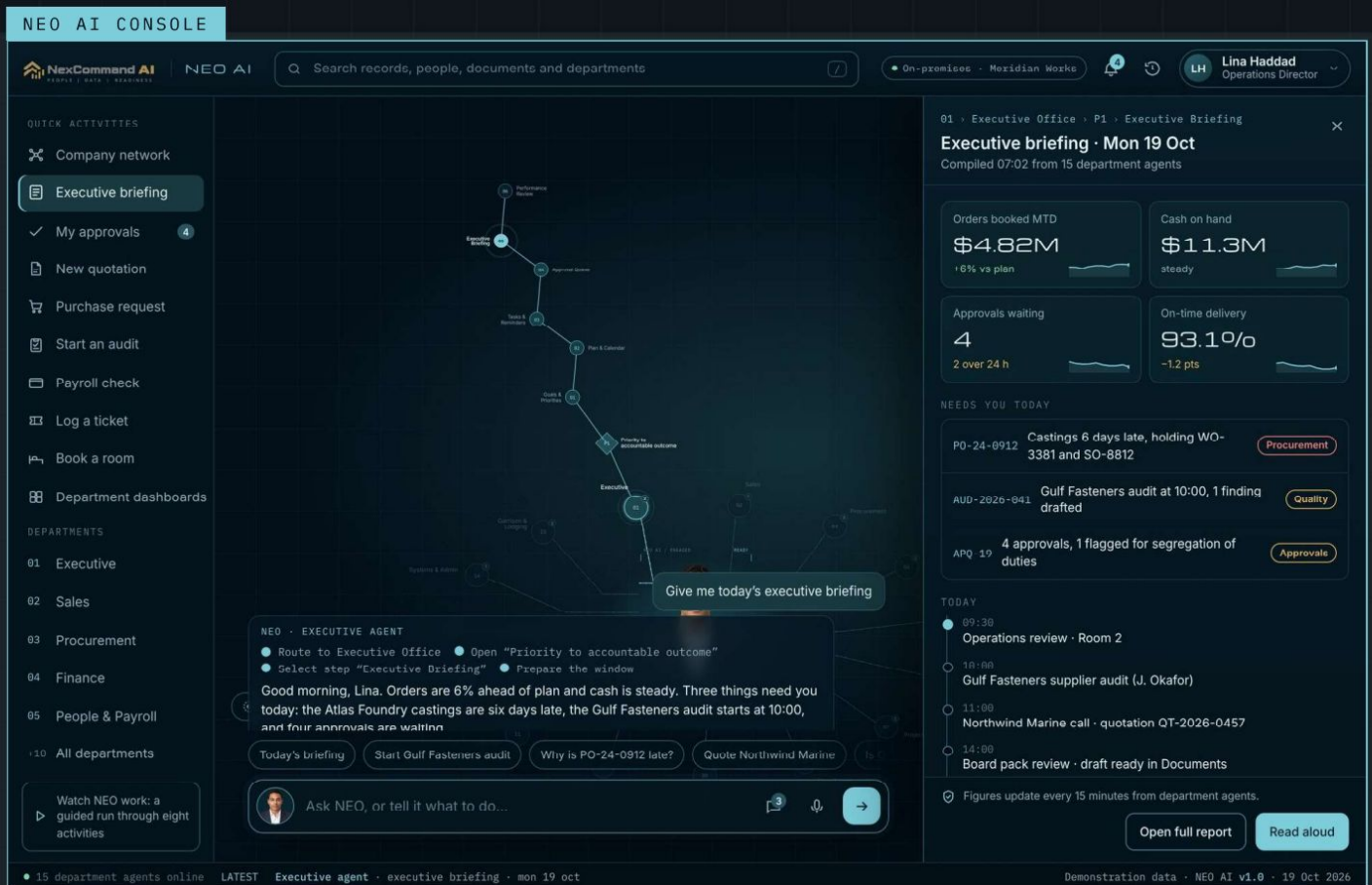
| ○ Department                                                             | ◇ Process                                                                     | ● Step                                                                    | — Handoff                                                                    |
|--------------------------------------------------------------------------|-------------------------------------------------------------------------------|---------------------------------------------------------------------------|------------------------------------------------------------------------------|
| Fifteen agents, one per department. A badge counts what needs attention. | The routes a department runs: lead to cash, need to payment, hire to payroll. | Where a record actually is. The highlighted step is where NEO is working. | The trace from NEO to each department; it brightens when an agent is active. |

Drawn from the NEO AI console. Process routes are examples; your configuration decides the steps, branches and approvals.

## EXECUTIVE OFFICE

# The whole company, before the first meeting.

Each morning the department agents report to the executive agent. NEO turns that into a briefing: orders, cash, approvals and the three exceptions that need you today, each one a click from the record behind it.



### BRIEFING

#### Compiled before you arrive

Orders, cash, approvals and on-time delivery, with the trend behind each figure.

### EXCEPTIONS

#### Only what needs you

A late purchase order, an audit at ten, a flagged approval. Each opens the right window.

### CALENDAR

#### The day, with context

Meetings carry the records they are about: the quotation for the 11:00 call, the board pack draft.

### FOUNDER

#### "What needs me today?"

Three exceptions, ranked by impact, with the drafts already prepared.

### OPERATIONS DIRECTOR

#### "Read me the briefing on the way in."

The same briefing, spoken, in about two minutes.

## THE FOUNDER'S LINE

# One call a day. The whole company.

NEO reports to one person. He calls the founder with the morning briefing, sends a short report every evening, and rings again only when something crosses a line the founder has set. Every figure in a call or email links back to its record.

INCOMING CALL · 06:45



**NEO**

Morning briefing · Meridian Works



"Good morning, Lina. Orders are 6% ahead and cash is steady. Three things need you: the castings are six days late, the supplier audit is at ten, and four approvals are waiting. Shall I approve the three that are within policy?"

Later

Answer

NEO · DAILY REPORT

Mon 19 Oct · 17:00

**From:** NEO, Meridian Works **To:** Lina Haddad

**Today: 3 decisions made, 2 waiting for you**

|                                    |                                     |                                        |
|------------------------------------|-------------------------------------|----------------------------------------|
| <p>Orders</p> <p><b>\$412K</b></p> | <p>Cash in</p> <p><b>\$268K</b></p> | <p>Tickets closed</p> <p><b>41</b></p> |
|------------------------------------|-------------------------------------|----------------------------------------|

**Handled:** 37 calls (12 leads created), 214 emails (61 answered within policy), 3 supplier confirmations, payroll checks passed.

**Waiting for you:** 3% discount for Northwind Marine; access request ACC-71 (I recommend returning it).

**Tomorrow:** board pack due 14:00; Kestrel castings arrive 09:00; two interviews.

Approve discount

Call me about ACC-71

### Thresholds you set

Call me if cash drops below two weeks of payroll, or any order over \$50K slips.

### Your hours, your channel

A call at 06:45, a report at 17:00, a message only when it cannot wait.

### Ask back, any time

Ring NEO and ask: "How did today go?" He answers from the records.

#### FOUNDER

**"Call me only if it matters."**

Escalation rules set in plain words, kept as policy.

#### MANAGING DIRECTOR

**"Email me the week in one page."**

Every Friday at 16:00, with the figures behind each line.

#### BOARD MEMBER

**"What changed since the last board?"**

A summary drawn from approvals, results and risks.

Calls use the NEO voice through your telephony connector; reports and figures shown are fictional.

CALLS · TELEPHONY AND VOIP

# Every call answered, understood and filed.

NEO connects to your phone system or VoIP service. He answers when your people are busy or after hours, transcribes the conversation, works out what the caller wants, and turns it into the right record, then passes it to the right person with a summary.

01 · RING

Your number, your VoIP or phone system

02 · ANSWER

NEO greets, says the call is recorded

03 · TRANSCRIBE

Every word, with speakers and times

04 · UNDERSTAND

What the caller wants, who, which record

05 · ACT

Lead, ticket, update or task created

06 · ROUTE

To the right person, with the summary

LIVE TRANSCRIPT · 09:12

● recording

**+1 (555) 014-2290 · Kestrel Castings (fictional)**

|               |       |                                                                                   |
|---------------|-------|-----------------------------------------------------------------------------------|
| <b>NEO</b>    | 00:02 | Good morning, Meridian Works, this is NEO. This call is recorded. How can I help? |
| <b>Caller</b> | 00:07 | Hi, it's Dana from Kestrel Castings. About your PO 24-0912, the 200 castings.     |
| <b>Caller</b> | 00:15 | We can ship Thursday, not Friday, if you confirm today.                           |
| <b>NEO</b>    | 00:22 | Thank you, Dana. I'll confirm with our buyer within the hour and email you.       |

NEO UNDERSTOOD

**Intent:** supplier offers an earlier delivery  
**Record:** PO-24-0912 · 200 castings  
**Ask:** confirm today for Thursday shipment

NEO DID

- ✓ Logged the call and transcript on the PO
- ✓ Told the buyer, with a one-line summary
- ✓ Drafted the confirmation email to Dana
- ✓ Set a reminder for 10:15

EVERY CALL SORTED INTO WORK

SALES ENQUIRY

Lead created, product and quantity noted, quote task to sales.

SUPPORT REQUEST

Ticket opened with priority, SLA and the likely fix.

SUPPLIER UPDATE

Order updated as a draft; buyer told.

ACCOUNTS QUERY

Invoice found, copy sent if policy allows.

JOB APPLICANT

Applicant record started; CV requested by email.

ANYTHING ELSE

Message taken and passed to the right person.



OPERATIONS CENTRES · CALLS TO ONE RECORD

Calls are recorded only where law and policy allow, and callers are told.

## EMAIL

# Your inboxes, read and answered.

NEO reads every shared mailbox: sales, support, accounts, purchasing, careers. He understands each message, pulls out what matters, creates or updates the record, and answers within the limits you set. Nothing that binds the company goes out without a person.

SALES@ · INBOX
08:31

**From:** procurement@harbor-utilities.example

**Request for quotation: DN150 gate valves**

Hello, we need 40 DN150 gate valves, PN16, ductile iron, delivered to Ras Laffan by 30 November. Please quote including certificates. We may order 120 more in Q1.

Regards, Omar S., Purchasing

NEO READ IT AS

**Type:** request for quotation (existing customer)

**Items:** 40 × DN150 gate valve, PN16, DI

**Deliver:** Ras Laffan, by 30 Nov

**Documents:** EN 10204 3.1 certificates

**Signal:** 120 more in Q1

NEO DID

- ✓ Opportunity OPP-1191 created (\$38K + \$114K potential)
- ✓ Quotation drafted from price list and stock
- ✓ Acknowledgement sent within policy
- ▮ Quotation waits for the sales manager

## WHAT NEO MAY SEND · YOUR POLICY

### SEND ON HIS OWN

Acknowledgements, status updates, document copies and reminders, within the templates you approve.

### DRAFT FOR APPROVAL

Prices, discounts, delivery commitments, anything that binds the company.

### HAND TO A PERSON

Complaints, legal matters, sensitive staff issues and anything unclear.

## ONE EMAIL BECOMES

A LEAD

From an enquiry, with source and value.

A HELPDESK TICKET

From a complaint or a question.

A SUPPLIER UPDATE

From a confirmation or delay notice.

AN INVOICE TO MATCH

From a supplier's PDF attachment.

AN APPLICANT

From a CV sent to careers@.

A MEETING

From "can we meet Tuesday?", with a calendar hold.

ACCOUNTS

**"Which customers replied about overdue invoices?"**

▮ Five; two promised payment this week.

SUPPORT

**"Answer the routine ones, show me the rest."**

▮ 61 answered; 9 waiting for you.

Harbor Utilities, the addresses and figures are fictional.

SALES & MARKETING · LEAD TO CASH

# From enquiry to signed quotation in minutes.

Ask for a quotation and the sales agent builds it from the customer's history, the price list and live stock, checks the margin against your floor, and sends it for approval only when a rule says so.

NEO AI CONSOLE

02 > Sales & Marketing > P1 > Quotation

Quotation QT-2026-0457 · Northwind Marine

Draft prepared by the Sales agent · valid 30 days

Customer

Northwind Marine (fictional)

Incoterms

CIF Jebel Ali

Lead time

3 weeks

Valid until

18 Nov 2026

| ITEM                                       | QTY | UNIT     | AMOUNT           |
|--------------------------------------------|-----|----------|------------------|
| Ball valve DN80, SS316, PN40               | 200 | 186.00   | 37,200.00        |
| Pneumatic actuator kit                     | 200 | 64.00    | 12,800.00        |
| Pressure test and EN 10204 3.1 certificate | 1   | 1,450.00 | 1,450.00         |
| Freight and insurance                      | 1   | 2,300.00 | 2,300.00         |
| Discount 3%                                |     |          | -1,612.50        |
| <b>Total (USD)</b>                         |     |          | <b>52,137.50</b> |

Margin

31.4%

floor 28%

Stock check

140 + 60

60 from WO-3390 · 4 Nov

NEO NOTICED

Northwind accepted 3 of their last 4 quotes at 2-3% discount. Their last order shipped 2 days late, so I added a firm delivery date.

Nothing is committed until a named person approves.

Edit lines

Send for approval

## DRAFTED

### Lines, freight and certificates

Items, quantities and services from the request; freight and documents from the customer's terms.

## CHECKED

### Margin, stock and lead time

31.4% against a 28% floor; 140 in stock and 60 from a work order due 4 Nov, so the quote says three weeks.

## NOTICED

### What the customer usually accepts

Past acceptance at 2-3% discount, and a late delivery last time, so NEO adds a firm date.

## APPROVED

### Discount above 2% needs a manager

The quotation waits in the approval queue; the customer sees nothing until it is approved.

## SALES MANAGER

### "Which quotes expire this week?"

Six, worth \$1.3M, with who opened them and when.

## ACCOUNT MANAGER

### "Turn the approved quote into an order."

Sales order raised; delivery and invoice steps lined up.

Demonstration data. Northwind Marine and all figures are fictional.

PROCUREMENT & SUPPLY CHAIN · NEED TO PAYMENT

# Know why it is late, and what it will cost.

Ask about a purchase order and the procurement agent reads the supplier's emails, the receipts and the orders that depend on it, then lays out the story, the impact and the options.

NEO AI CONSOLE

03 > Procurement & Supply Chain > P1 > Receipt & Inspection

PO-24-0912 · Atlas Foundry

600 aluminium castings · due 13 Oct · not received

|                           |             |
|---------------------------|-------------|
| Supplier                  | Value       |
| Atlas Foundry (fictional) | \$8,040.00  |
| Due                       | Status      |
| 13 Oct 2026               | Late 6 days |

WHAT HAPPENED

- 22 Sep  
PO approved by S. Lindqvist
- 25 Sep  
Supplier confirmed delivery for 13 Oct
- 09 Oct  
Supplier email: furnace outage, line stopped
- 12 Oct  
New ship date 21 Oct (no buyer acknowledgement)
- 19 Oct · now  
Not received. WO-3381 waiting for material

IMPACT

|         |                                     |         |
|---------|-------------------------------------|---------|
| WO-3381 | Pump housings × 600 · Manufacturing | Waiting |
| SO-8812 | Corvan Pumps · due 30 Oct           | At risk |

NEO NOTICED

Kestrel Castings quoted \$14.10 each (Atlas: \$13.40) with 5-day lead time. Splitting 200 units to Kestrel protects SO-8812 for \$140 extra.

Nothing is committed until a named person approves.

Notify customer service

Send RFQ to Kestrel

## WHAT HAPPENED

### The supplier's own words, in order

Approved, confirmed, furnace outage, new date. The unacknowledged change is flagged.

## IMPACT

### What it holds up downstream

Work order WO-3381 waits for castings, and a customer order due 30 Oct is at risk.

## OPTIONS

### A second source, priced

Kestrel Castings can supply 200 in five days for \$140 more. The RFQ is drafted, not sent.

## STOCK

### Receipt, inspection and traceability

When the castings arrive, the receipt, the inspection and the batch are linked to the order.

## BUYER

**“Raise a purchase request for 50 torque wrenches.”**

PR-3318 drafted from the last price and the framework agreement.

## PLANNER

**“What is short for next week?”**

Four shortages, with the orders they affect.

Demonstration data. Atlas Foundry, Kestrel Castings and all figures are fictional.

## SUPPLIER COORDINATION

# Suppliers handled without the chasing.

NEO does the patient work of purchasing: sending requests, reminding, calling, comparing and confirming, in the supplier's own channel. The buyer makes the choice; NEO makes sure nothing waits on an unanswered email.

- MON 09:00** **RFQ-771 sent**  
Four approved suppliers, by email, with drawings and terms.
- TUE 10:00** **Two reminders**  
Polite chasers to the two who have not answered.
- TUE 15:30** **A phone call**  
NEO rings the last supplier and logs the answer.
- WED 08:00** **Comparison ready**  
Price, lead time, history and risk side by side.
- WED 11:20** **Buyer approves**  
PO-24-0937 released under the delegation of authority.
- THU-FRI** **Confirmation and follow-up**  
Order acknowledged; delivery reminders scheduled.

| RFQ-771 · COMPARISON |        |      |         | M10 fasteners · 20,000 |
|----------------------|--------|------|---------|------------------------|
| SUPPLIER             | UNIT   | LEAD | ON TIME | RISK                   |
| ★ Bolt & Gauge       | \$4.82 | 3 wk | 98%     | Low                    |
| Gulf Fasteners       | \$4.55 | 4 wk | 91%     | Audit open             |
| Northline Supply     | \$4.97 | 2 wk | 95%     | Low                    |
| Atlas Hardware       | —      | —    | —       | No reply               |

**NEO recommends Bolt & Gauge:** 6% above the cheapest, but on time 98% of the time and no open audit. Gulf Fasteners has an open finding on calibration.



### ONBOARDING

#### New suppliers, checked

Applications, documents and due diligence collected before approval.

### PERFORMANCE

#### Scorecards that keep themselves

On-time, quality and price from receipts and inspections.

### PORTAL

#### Suppliers help themselves

RFQs, orders and bills in the supplier portal, read by NEO.

Suppliers, prices and figures are fictional.

FINANCE & ACCOUNTING · PEOPLE, HR & PAYROLL

# Payroll checked before it is released.

The people agent runs the payroll checks days before cut-off and names every exception. The finance agent keeps receivables, payables and the bank reconciliation current, and shows which customer is due a call.



## PAYROLL · OCTOBER

412 employees, six checks, two needing attention.  
Release needs the HR director and the finance controller.

## FINANCE DASHBOARD

Receivables, payables due, matched bank lines and budget, with the records waiting at each step.

### FINANCE CONTROLLER

**“Which bank lines are still open?”**

Six of 418, with the likely match for each.

### HR DIRECTOR

**“Who is over the overtime limit?”**

Three people at Site B, all on the new second shift.

### FOUNDER

**“Who owes us the most, and how late?”**

Top five debtors with their usual payment pattern.

Demonstration data. Payroll and payments are released only by the people your configuration names.

GOVERNANCE, RISK & QUALITY · RISK TO CORRECTIVE ACTION

# Audits that arrive half done.

Start an audit and the quality agent fills the checklist from the records it already holds: approvals, purchase orders, certificates, calibrations. The auditor starts with the gaps, not the paperwork.

NEO AI CONSOLE

12 > Governance, Risk & Quality > P1 > Inspection & Evidence

Supplier process audit · Gulf Fasteners

AUD-2026-041 · ISO 9001 §8.4 · lead auditor J. Okafor

PROGRESS · 14 OF 22 CHECKS

CHECKLIST · ISO 9001 §8.4

8.4.1 Supplier approved and evaluated annually

Approval SUP-0419 and 2025 scorecard, found in records

Conforms

8.4.3 Purchase orders state requirements and revision

12 of 12 sampled POs cite drawing revision

Conforms

8.4.2 Certificates of conformity for every lot

2 of 18 lots without CoC at receipt; supplied later

Observation

7.1.5 Measuring equipment calibrated

TT-04 certificate expired 30 Sep; 1,240 parts tested since

Finding

8.5.2 Heat-lot traceability to finished parts

Requested from supplier · due today 16:00

Evidence due

EVIDENCE ATTACHED BY NEO

SUP-0419.pdf

CAL-TT-04.pdf

CoC-7781.pdf

PO-sample-12.xlsx

3 site photos

NEO NOTICED

I drafted NC-2026-118 with containment: quarantine the 1,240 parts, re-test a sample of 80 on TT-02, and ask the supplier for a CAPA within 10 days.

Nothing is committed until a named person approves.

Edit draft

Approve and raise NC

## PREFILLED

### 14 of 22 checks from existing records

Each answer links to the record it came from, so the auditor can check it in one click.

## FOUND

### A calibration that lapsed on 30 Sep

Torque tester TT-04 is still in use; 1,240 parts were tested on it since.

## DRAFTED

### A finding with containment

Quarantine, re-test a sample of 80 on another tester, and a CAPA request to the supplier.

## APPROVED

### Raised only by the auditor

The nonconformance goes out under the auditor's name, and the history shows who approved it.

## QUALITY MANAGER

### "Which audits are due this month?"

Four, one today, with the evidence each still needs.

## DOCUMENT CONTROLLER

### "Which procedures are due for review?"

Nine, two this week, with their owners.

Demonstration data. Gulf Fasteners and all records are fictional. NEO AI coordinates evidence; it does not certify conformity.

NEXCOMMAND AI LLC · NEO AI · PEOPLE | DATA | READINESS

18 / 44

## EVERYDAY OPERATIONS

# The small jobs that eat the day.

Most work is not a crisis. It is a shipment to chase, a ticket to log and a room to book. NEO does the clerical part in seconds and leaves the decision with the person who owns it.

### NEO AI CONSOLE

11 • Logistics & Shipments • P1 • Tracking & Exceptions

#### Shipments at risk · this week

Tracking & Exceptions · 23 in transit

SH-5521
Jebel Ali → Dammam · 2 pallets valves

High

Customs hold: certificate of origin missing. Found in Documents and attached. ETA +2 days

SH-5534
Houston → Rotterdam · actuator kits

Medium

Rolled to next vessel. ETA 30 Oct (+4 days). Customer order not affected

DN-4489
Local delivery · Corvan Pumps

Medium

Thursday driver shortage. Fleet has FL-142 free in the afternoon

SH-5530
Jebel Ali → Sohar · spares

On time

Delivered by Wednesday

DRAFTS READY

Customer notice · Harbor Utilities

Broker reply · SH-5521

Fleet request · FL-142

Nothing is committed until a named person approves.

Review drafts

Send customer notices

06 • Operations & Support • P1 • Ticket & Triage

#### New ticket TCK-9921

Ticket & Triage · prepared by the Support agent

Requester

Kestrel Castings · purchasing@kestrel.example

Subject

Cannot sign in to the supplier portal

Details (from email, 08:44)

Account locked after 5 attempts. Needs to submit the RFQ-771 response before 20 Oct, 17:00.

Priority

High

SLA

First response in 1 h

Queue

Portals and access

Suggested fix

KB-312 reset steps

Nothing is committed until a named person approves.

Send KB-312 steps

Assign to Portals team

15 • Garrison & Lodging • P1 • Room Allocation

#### Booking BKG-6120 · audit team

Room Allocation · 3 rooms · 26-28 Oct (2 nights)

Guests

3 · external audit team

Nights

26-28 Oct · 2

Cost centre

QA-100

Access

Visitor badges · 3

BLOCK B · SECOND FLOOR

201

202

203

204

205

206

207

208

209

210

211

212

☐ Held for you
☒ Occupied
☐ Free

SERVICES ADDED

Breakfast × 6

Meeting room 2 · 27 Oct

Airport pick-up

Nothing is committed until a named person approves.

Change rooms

Confirm booking

## LOGISTICS & SHIPMENTS

### Shipments at risk, with the fix

A customs hold cleared with the certificate NEO found; customer notices drafted.



## OPERATIONS & SUPPORT

### Tickets that fill themselves in

From the email: requester, subject, priority, SLA and the knowledge article that fixes it.



## GARRISON & LODGING

### Rooms held in one sentence

Three rooms near the meeting room, breakfast and visitor badges, billed to the right cost centre.

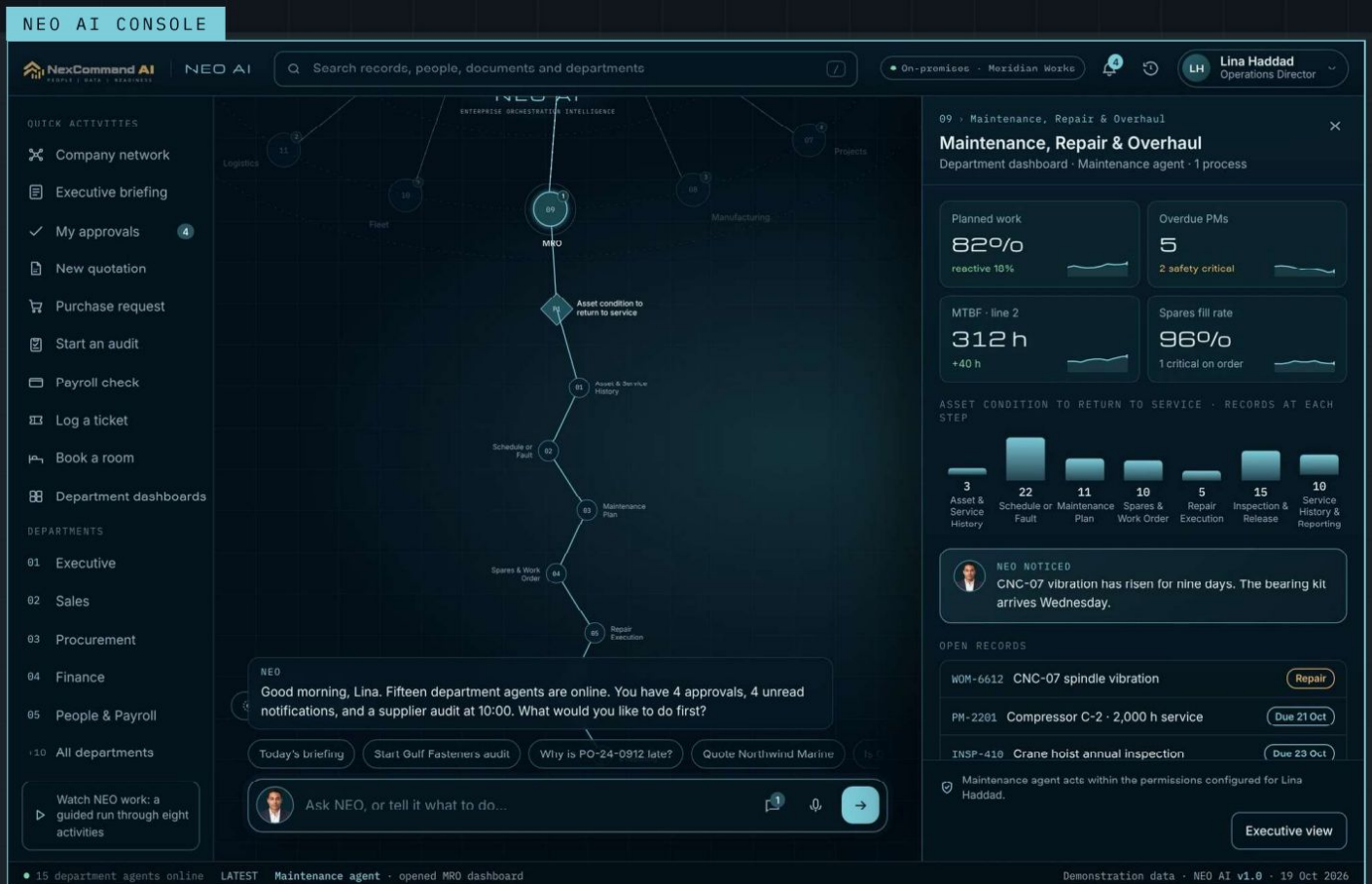


Demonstration data. All customers, suppliers, guests and shipments are fictional.

## DEPARTMENT DASHBOARDS

# Every department gets its own dashboard.

Click any department in the network and its dashboard slides in: four live measures with their trend, the records waiting at each step of its main process, what the agent noticed, and the open records behind it all.



### MEASURES

#### Four numbers that matter

Chosen per department, each with a trend line, not a wall of charts.

### FLOW

#### Records at every step

Where the work is piling up, step by step, in the department's own process.

### NOTICED

#### One thing to look at

The agent's single most useful observation, in a sentence.

### RECORDS

#### Straight to the work

Every open record is a click away, already in context.

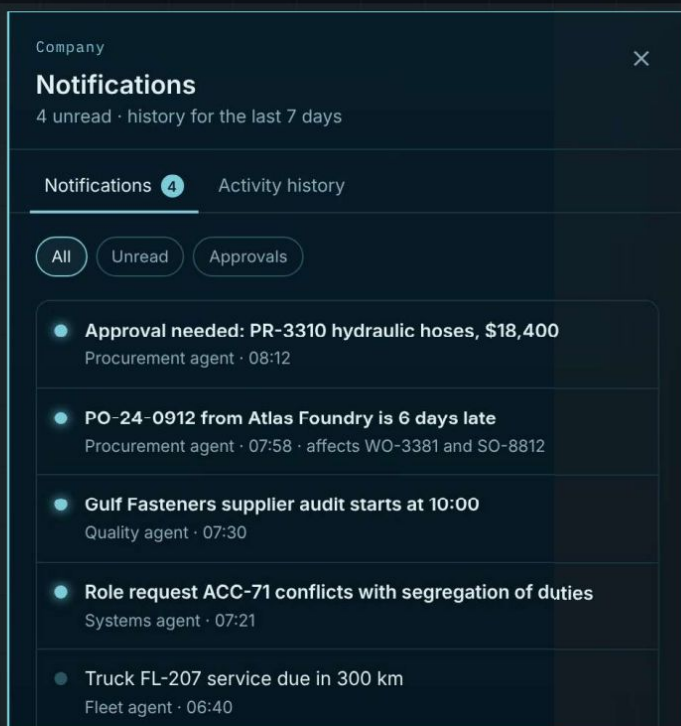
**Ask for it in words, too.** "Open the maintenance dashboard", "How full are we tonight?" or "Show me HR" opens the same view.

Demonstration data. Measures are configured per department.

SEARCH · NOTIFICATIONS · HISTORY

# Find anything. Miss nothing. See everything NEO did.

Search answers as you type across records, documents, departments and people. Notifications collect every alert from every agent. Activity history lists what NEO and its agents did, with who approved it.

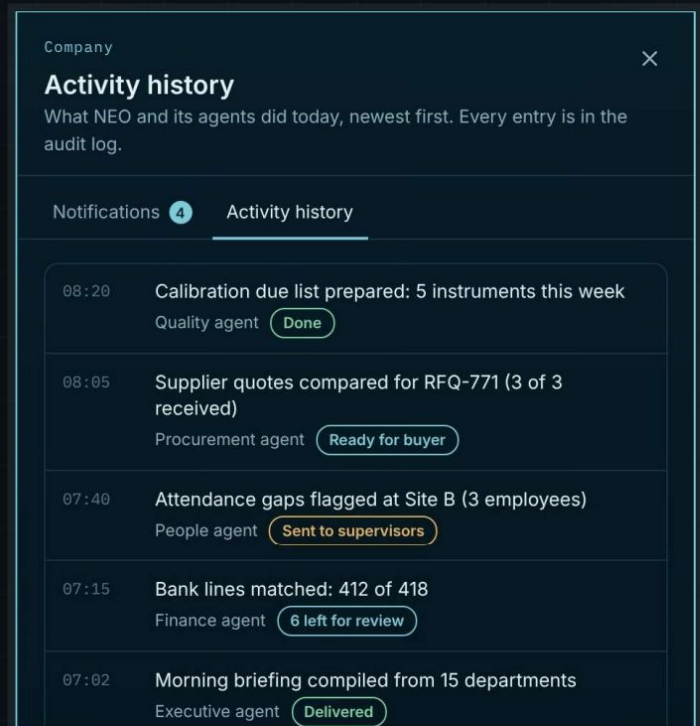


## Search as you type

Grouped results; press Enter to ask NEO instead.

## Notifications

Filter by unread or approvals; each opens its record.



## Activity history

Signed entries that cannot be edited; export for audit.

Demonstration data.

## HUMAN AUTHORITY

# NEO prepares. People approve.

Configured integrations and permissions govern what NEO can see and do. People keep approval over commitments and sensitive actions, and every approval is recorded under a name.

NEO AI CONSOLE

01 > Executive Office > P1 > Approval Queue

Approval queue

4 waiting for you · oldest 26 h

PR-3310

Hydraulic hoses · \$18,400

Procurement · requested by M. Ortiz · waiting 26 h

Within budget

QT-0457

3% discount · Northwind Marine

Sales · discount above 2% needs approval

Margin 31.4%

EXP-882

Expense claim · \$1,240

People · travel to supplier site

Receipts OK

ACC-71

Grant payment-run release to AP clerk

Systems · same person would prepare and release payments

Duty conflict

NEO NOTICED

Recommend: approve the first three, return ACC-71 and suggest a second approver for payment release instead.

Nothing is committed until a named person approves.

Review one by one

Approve 3, return ACC-71

## APPROVAL QUEUE

### Everything waiting for you, in one list

Purchase requests, discounts, expense claims and access changes, each with the context to decide.

## SEGREGATION OF DUTIES

### Conflicts flagged before they happen

A request that would let one person prepare and release payments is marked, with a safer alternative.

## SIGNED

### Every decision carries a name

Approved items show who approved them and when, in the window and in the activity history.

## SCOPE

### Each user sees their own world

Sign-in decides the departments and records a person can reach; NEO works inside that scope.

## FINANCE CONTROLLER

### “Approve the three that are fine.”

Approved and signed; ACC-71 returned with a reason.

## ADMINISTRATOR

### “Who can release payment runs?”

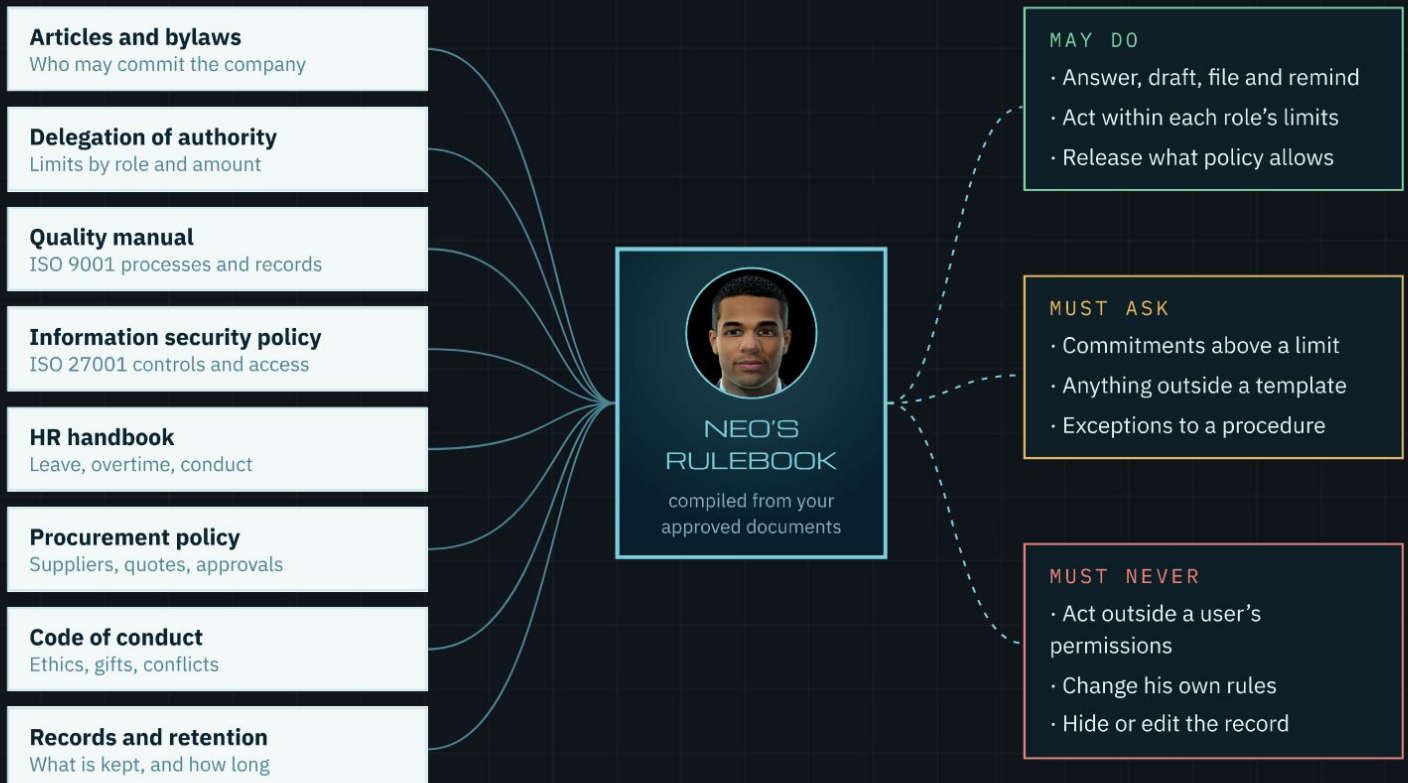
Two named approvers, as configured; no exceptions.

Demonstration data. Approval rules shown are examples; each organization configures its own.

## GOVERNANCE

# Governed by your bylaws, manuals and policies.

NEO works under the same rules as your staff, because they are the same documents. Your bylaws, delegation of authority, quality manual and information security policy become his rulebook. When a document is revised and approved, NEO follows the new version.



### EVERY ACTION CITES THE RULE THAT ALLOWED IT

11:20 · Released P0-24-0937, \$8,200, Bolt & Gauge · allowed by DOA §4.2 (buyer up to \$10,000) · approved by M. Ortiz

11:24 · Held discount 3% on QT-2026-0457 · Sales policy §2.1 (above 2% needs a manager) · waiting for J. Reyes

11:31 · Refused to grant ACC-71 · ISMS A.5.3 segregation of duties · returned to requester with reason

### AUDIT-READY

#### Evidence by design

Each action is a record your auditors can sample, with the rule beside it.

### VERSIONED

#### Rules change with your documents

A policy revision takes effect when its owner approves it, not before.

### ACCOUNTABLE

#### People stay answerable

Directors and managers own the rules; NEO follows them and shows his work.

Section references are examples. NEO does not replace legal advice, your certification body or your directors' duties.

## LESS PAPERWORK, MORE LEADERSHIP

# NEO takes the paperwork. Your people keep the work that matters.

In most companies, supervisors and middle managers spend much of the day moving information: chasing, copying, reporting and routing. NEO is built to do exactly that, all day and without complaint, so a smaller team can run a bigger company and the managers you have can lead.

### NEO TAKES ON

|                                       |                                            |
|---------------------------------------|--------------------------------------------|
| Status reports and weekly summaries   | Chasing replies, signatures and timesheets |
| Routing approvals to the right person | Copying data between systems               |
| Shift rotas and schedules             | Meeting notes and action lists             |
| Reconciling spreadsheets              | Filing evidence for audits                 |
| Answering “where is it?”              | Reminders, renewals and expiries           |
| First drafts of letters and replies   | Month-end checklists                       |



### YOUR PEOPLE KEEP

#### Leading people

Coaching, hiring, recognising good work.

#### Judgement

The calls that need experience and context.

#### Relationships

Customers, suppliers and teams who trust a person.

#### Accountability

Signing for the decisions that matter.

NEO does not take people’s jobs so much as the parts of jobs nobody applied for.

#### GROW WITHOUT LAYERS

##### Smaller teams, bigger companies

Add customers, sites and departments without adding a layer of coordinators for each.

#### KIND TO PEOPLE

##### Nobody becomes a data clerk

People move up to the work that needs them: customers, quality, judgement and care.

#### SAFE BY DESIGN

##### Fewer hands, same control

Every decision still has a named owner, and every action is on the record.

How far you go is your choice: start with one desk’s paperwork, or let NEO coordinate the whole company and report to you.

Illustrative. Which tasks NEO takes on, and which roles change, are decisions for each organization and its people.

## USE CASES BY FUNCTION

# A NEO for every function.

Each department gets a NEO role that knows its processes, its records and its rules. Here is what he takes on, and what stays with your people.

### PEOPLE, HR & PAYROLL

#### NEO · HR and payroll officer

- ✓ Reads CVs from the careers inbox and shortlists against the role
- ✓ Schedules interviews and sends offers for approval
- ✓ Runs onboarding: contracts, accounts, training, equipment
- ✓ Checks attendance, leave and overtime against policy
- ✓ Prepares payroll and payslips for release

**Your people keep:** Hiring decisions and difficult conversations; Payroll release and pay policy.

“Who starts on Monday, and is everything ready?”

### FINANCE & ACCOUNTING

#### NEO · Accounts officer

- ✓ Raises invoices from delivered orders
- ✓ Matches supplier bills to orders and receipts
- ✓ Chases overdue customers by email and phone
- ✓ Reconciles bank lines every morning
- ✓ Drafts month-end reports and accruals

**Your people keep:** Payments, budgets and tax sign-off; Credit decisions.

“What will our cash look like in six weeks?”

### PROCUREMENT & SUPPLY

#### NEO · Buyer's assistant

- ✓ Turns stock levels and requests into purchase requests
- ✓ Sends RFQs, chases and compares quotes
- ✓ Confirms orders and tracks deliveries
- ✓ Keeps supplier documents and scorecards current
- ✓ Flags single-source and late-supplier risks

**Your people keep:** Choosing suppliers and negotiating; Purchases above your limits.

“Which orders are late, and what do they hold up?”

### SALES & MARKETING

#### NEO · Sales coordinator

- ✓ Captures leads from calls, email and the website
- ✓ Qualifies them and books the meeting
- ✓ Drafts quotations from price lists and stock
- ✓ Follows up until the customer decides
- ✓ Turns approved quotes into orders

**Your people keep:** The relationship and the negotiation; Discounts above policy.

“Which deals need me this week?”



MAINTENANCE TEAMS

Typical responsibilities. Your configuration and approval rules decide what applies.

## USE CASES BY FUNCTION

# From the service desk to the audit room.

The same pattern in every function: NEO does the coordination and the records; people own the decisions, the relationships and the signature.

### OPERATIONS & SUPPORT

#### NEO · Service desk agent

- ✓ Answers calls and email, day and night
- ✓ Opens tickets with priority and SLA
- ✓ Solves routine requests from the knowledge base
- ✓ Coordinates the team on the rest
- ✓ Writes up what worked as new articles

**Your people keep:** Complex or sensitive cases; Service standards.

“What are customers calling about this month?”

### PROJECTS & DELIVERY

#### NEO · Project coordinator

- ✓ Builds the plan from the scope and templates
- ✓ Collects timesheets and progress updates
- ✓ Spots slips before the milestone
- ✓ Writes the weekly status report
- ✓ Prepares billing at each milestone

**Your people keep:** Scope, priorities and the client; Trade-offs between projects.

“Which projects will miss their next milestone?”

### GOVERNANCE, RISK & QUALITY

#### NEO · Quality and compliance officer

- ✓ Plans audits and fills checklists from records
- ✓ Logs nonconformances and chases CAPA
- ✓ Keeps controlled documents and reviews on time
- ✓ Prepares management review inputs
- ✓ Collects evidence for certification audits

**Your people keep:** Findings, root cause and approval; The quality policy itself.

“Are we ready for the surveillance audit?”

### SYSTEMS & ADMINISTRATION

#### NEO · Systems assistant

- ✓ Handles access requests with duty checks
- ✓ Watches integrations and backups
- ✓ Keeps reference data clean
- ✓ Manages templates, letters and notices
- ✓ Prepares the activity log for review

**Your people keep:** Security decisions and exceptions; Who gets which rights.

“Who has access to payment runs, and why?”



### FLIGHT OPERATIONS

Typical responsibilities. Your configuration and approval rules decide what applies.

## USE CASES BY INDUSTRY

# Wherever there are calls, emails and records.

NEO is not tied to one industry. Any organization that answers calls, reads email, buys, sells, schedules people and keeps records has work NEO can take on. A few examples:



### INDUSTRIAL PLANTS

Shift handovers written from the logs; maintenance requests opened from a call; spares ordered before the line stops; production and safety reports ready by 07:00.



### HEALTHCARE CLINICS

Appointment calls answered and booked; reminders sent; supplies reordered; staff licences tracked for renewal; claims prepared for review. Clinical decisions stay with clinicians.



### RESTAURANTS AND CATERING

Orders to suppliers from stock counts and bookings; staff rotas built around reservations; temperature and hygiene logs kept; supplier invoices matched.



### CONSTRUCTION AND ENGINEERING

Site diaries compiled; RFIs logged and chased; subcontractor timesheets and invoices checked; progress reports and payment applications drafted.



### RETAIL AND E-COMMERCE

"Where is my order?" answered in seconds; returns authorised by policy; stock replenished from sales; supplier deliveries confirmed.



### EDUCATION AND TRAINING

Enquiries turned into enrolments; fees invoiced and chased; timetables and rooms planned; certificates issued when assessments are passed.



### PROFESSIONAL SERVICES

Timesheets collected every Friday; proposals drafted from past work; invoices raised at each milestone; client questions routed to the right partner.



### FACILITIES AND REAL ESTATE

Tenant requests logged from calls and email; contractors booked; leases and certificates tracked for renewal; service charges reconciled.

**Same NEO, your vocabulary.** A kitchen calls it a rota, a hangar a shift roster, a clinic a duty list. NEO learns your words from your own procedures, so staff can ask the way they talk.

## USE CASES

# Put NEO to work where the handoffs are.

Eight ways organizations could use NEO, from a hangar at two in the morning to a founder who wants one call a day.



### AVIATION MRO

#### Aircraft on ground

A customer calls at 02:00 with an AOG. NEO opens the ticket, finds the part in another warehouse, raises the transfer, books the night technician and emails the customer every two hours until release.



### DEFENSE CONTRACTOR

#### Deliverables on the date

NEO tracks every contract deliverable, assembles the monthly report from the records, routes it for signature and keeps the evidence for the audit.



### MARITIME SERVICES

#### Thirty-six hours in port

Crew lodging booked, spares delivered to the quay, customs papers filed, the invoice raised as the vessel sails.



### FOUNDER-LED COMPANY

#### Ten people, fifteen departments

NEO runs payroll, invoicing, purchasing and the help desk. The founder gets one call in the morning and one page at night.



### MANUFACTURER

#### Complaint to corrective action

An angry email becomes a ticket, a nonconformance, a root-cause task and a CAPA, with the customer kept informed at each step.



### GARRISON AND LODGING

#### Exercise week

Two hundred visitors: rooms, meals, keys, transport and billing to each unit, with housekeeping planned around arrivals.



### DISTRIBUTOR

#### Month-end in two days

Bank lines matched, overdue customers emailed and called, accruals proposed and the reports drafted for the controller.



### AVIATION SERVICES

#### Hiring season

CVs read from the careers inbox, interviews scheduled, offers drafted for approval and onboarding started the day they sign.

## MARKETING AND SOCIAL MEDIA

# Posts that write, schedule and report themselves.

NEO plans the content calendar, writes posts in your voice, adapts them for each channel, schedules them for when your audience is listening, and follows every click through to the lead it became. Nothing is published until a person approves it.

| 01 · BRIEF                                                       | 02 · GENERATE                                                          | 03 · APPROVE                                                  | 04 · SCHEDULE                                               | 05 · PUBLISH                                                  | 06 · MEASURE                                         |
|------------------------------------------------------------------|------------------------------------------------------------------------|---------------------------------------------------------------|-------------------------------------------------------------|---------------------------------------------------------------|------------------------------------------------------|
| Goal, audience and offer, or just “write about the audit story”. | Copy, image ideas and a version for each channel, in your brand voice. | Marketing or the founder approves; brand rules checked first. | At the best time for each audience, on the shared calendar. | Posted through connected accounts; links tagged for tracking. | Clicks, enquiries and leads traced back to the post. |

## CONTENT CALENDAR · WEEK 43

| MON                                                 | TUE                                                                                   | WED                                        | THU                                                                                  | FRI                                | SAT                                    | SUN |
|-----------------------------------------------------|---------------------------------------------------------------------------------------|--------------------------------------------|--------------------------------------------------------------------------------------|------------------------------------|----------------------------------------|-----|
| <b>LinkedIn</b><br>Case study:<br>30% faster audits | <b>Instagram</b><br>Behind the scenes: line 3<br><br><b>X</b><br>Trade show countdown | <b>LinkedIn</b><br>We are hiring: planners | <b>Facebook</b><br>Customer story video<br><br><b>YouTube</b><br>Product walkthrough | <b>LinkedIn</b><br>Week in numbers | <b>Instagram</b><br>Team volunteer day |     |

NEO DRAFT · LINKEDIN

needs approval



**30% FASTER AUDITS**

How a precision supplier cut audit preparation time with records that fill themselves. Read the story and see the checklist we used. #quality #ISO9001 #operations

Mon 08:30 · best time for your audience UTM: case-study-q4

CAMPAIGNS

**Every post belongs to a campaign**

Source, medium and campaign tags on every link, so results add up.

BRAND RULES

**Your voice, your limits**

Tone, words to avoid and claims that need evidence, checked before review.

ENGAGEMENT

**Comments become conversations**

Questions and messages turned into leads or tickets for the right person.

RESULTS

**From post to pipeline**

Which posts brought enquiries, meetings and orders, by channel.

**Just ask.** “Post something about our new contract” gives you three drafts in your voice, one per channel. “Which posts brought us leads?” gives you four, with the deals they started.

Social accounts connect through your configured connectors. Channel names imply no partnership.

## PORTALS

# Five doors in. One record behind them.

The top bar of nexcommand.ai already shows them: customer, supplier, applicant, employee and partner access. Each portal lets people outside the office help themselves, and NEO works behind every door on the same records your teams use.

| CUSTOMER ACCESS                                                                                                                                                                                                                                                                 | SUPPLIER ACCESS                                                                                                                                                                                                                                                         | APPLICANT ACCESS                                                                                                                                                                                                                                                     | EMPLOYEE ACCESS                                                                                                                                                                                                                                 | PARTNER ACCESS                                                                                                                                                                                                                                 |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Customers</b> <ul style="list-style-type: none"> <li>· Request quotes and place orders</li> <li>· Track deliveries and download invoices</li> <li>· Raise support requests</li> </ul> <b>NEO behind it:</b> Answers questions, prepares quotes, keeps the customer informed. | <b>Suppliers</b> <ul style="list-style-type: none"> <li>· Register and upload documents</li> <li>· Answer RFQs and confirm orders</li> <li>· Submit invoices and see payment status</li> </ul> <b>NEO behind it:</b> Checks documents, compares bids, matches invoices. | <b>Job applicants</b> <ul style="list-style-type: none"> <li>· Browse openings and apply</li> <li>· Book interview slots</li> <li>· Accept offers and start onboarding</li> </ul> <b>NEO behind it:</b> Reads CVs, schedules interviews, drafts offers for approval. | <b>Employees</b> <ul style="list-style-type: none"> <li>· Request leave, expenses and letters</li> <li>· See payslips and training</li> <li>· Ask HR anything</li> </ul> <b>NEO behind it:</b> Handles requests within policy, routes the rest. | <b>Partners</b> <ul style="list-style-type: none"> <li>· Share projects and documents</li> <li>· Register opportunities</li> <li>· Follow joint deliveries</li> </ul> <b>NEO behind it:</b> Keeps shared records current and partners updated. |

### Live chat on your website

Visitors ask NEO; enquiries become leads or tickets with the conversation attached.

### Self-service first

Routine questions answered at any hour from your knowledge base and records.

### Safe by default

Each portal shows only what that person or company is entitled to see.



#### SUPPLIER

#### “Has my invoice been approved?”

Status, expected payment date and any missing document.

#### APPLICANT

#### “Can I move my interview to Thursday?”

Rebooked, panel told, confirmation sent.

Portal content and permissions are configured per deployment.

## COLLABORATION AND KNOWLEDGE

# Where the company talks, NEO listens and follows through.

Work does not only live in records. It lives in mail, meetings, chats and calls. NEO joins those conversations, turns what was agreed into tasks and records, and keeps the documents and know-how that the whole company relies on.

### MAIL

#### Shared and personal mailboxes

Read, sorted, answered within policy, filed to the right record.

### CALENDAR

#### Calendars and events

Meetings booked across people, rooms and time zones.

### MEETINGS

#### Minutes and actions

Notes taken, decisions recorded, actions assigned and chased.

### CHAT

#### Team and live chat

Questions answered in the thread; requests turned into tasks.

### CALLS

#### Telephony and VoIP

Calls answered, transcribed and filed (see page 12).

### TASKS

#### Notes, to-dos and reminders

Follow-ups that never fall through a crack.

### DOCUMENTS

#### Controlled documents

Drafts, reviews, approvals and revisions with a full history.

### KNOWLEDGE

#### Knowledge base and guides

Answers written once, reused by staff, portals and NEO.

### ACADEMY

#### Courses and workflow guides

New staff learn the job from your own procedures.

### MEETING · OPS REVIEW · 09:30

**Decided:** second source for castings; audit at 10:00 goes ahead.

**Risks:** SO-8812 at risk if castings slip past Thursday.

**Next review:** Monday 09:30.

### ACTIONS NEO CREATED

- ✓ RFQ to Kestrel Castings · buyer · today
- ✓ Customer update to Corvan Pumps · sales · today
- ✓ Agenda for Monday, sent Friday 16:00

Every conversation ends with an owner and a date.

Meeting recording and transcription follow your policy and local law.

CAPABILITY CATALOGUE · 1 OF 5

# Front office: home, sales, support and projects.

17 modules on this page. Each lists what NEO does there and the records it works with.

## Home and executive

NEO · Chief of staff · 4 modules

### Calendar

Books meetings and events around everyone's diary.

Calendar View · Event

### Tasks & Approvals

Routes approvals and chases every to-do.

Note · Reminder · ToDo · Workflow Action

### Dashboards

Keeps every number card and chart current.

Dashboard · Dashboard Chart · Dashboard Chart Source · Number Card

### Home

One start page per role, with what needs attention.

workspace and portal pages

## Sales & Marketing

NEO · Sales coordinator · 8 modules

### Leads & Opportunities

Captures, qualifies and follows up every lead.

Appointment · Lead · Opportunity · Opportunity Lost Reason

### Contracts

Drafts from templates; watches renewals.

Contract · Contract Template

### Marketing

Plans campaigns, writes and schedules posts.

UTM Campaign · UTM Medium · UTM Source · Campaign

### Quotations & Sales Orders

Drafts quotes, turns approvals into orders.

Quotation · Sales Order · Sales Partner · Installation Note

### Pricing & Promotions

Applies price rules, coupons and loyalty correctly.

Coupon Code · Loyalty Program · Pricing Rule · Promotional Scheme

### Customers

Keeps customer records and requests up to date.

Customer Access Request · Customer Request · Customer · Customer Group

### Point of Sale

Reconciles tills and closes the day.

Cashier Closing · POS Invoice · POS Profile

### Customer Portal

Answers customers who serve themselves.

workspace and portal pages

## Operations & Support

NEO · Service desk agent · 4 modules

### Collaboration

Mail, meetings, minutes and follow-ups.

workspace and portal pages

### Live Chat

Answers website visitors and logs enquiries.

workspace and portal pages

### Helpdesk & Requests

Tickets, SLAs and knowledge articles.

HD Article · HD Article Category · HD Article Feedback · HD Stopword

### Calls

Answers, transcribes and files calls.

Incoming Call Settings · TP Telephony Agent · Telephony Call Type · Voice Call Settings

## Project Management

NEO · Project coordinator · 1 module

### Projects & Tasks

Plans, timesheets, milestones and billing.

Project · Task · Timesheet · Project Template

The NexCommand platform behind NEO AI, October 2026: 14 apps and 76 modules, plus garrison and lodging.

CAPABILITY CATALOGUE · 2 OF 5

# Supply chain, logistics, fleet and maintenance.

14 modules on this page. Each lists what NEO does there and the records it works with.

## Supply Chain

NEO · Buyer's assistant · 11 modules

### Inventory

Picks, counts and reconciles stock.

Pick List · Stock Reconciliation · Inventory Dimension · Landed Cost Voucher

### Federal Logistics Codes

Applies NSN, FSC, CAGE and demilitarization codes.

Acquisition Advice · CAGE Entity · Demilitarization Code · Federal Supply Class

### Item Prices

Maintains price lists by customer and supplier.

Item Price · Price List

### Barcode & QR Scanning

Labels and scans that update records.

workspace and portal pages

### Suppliers

Registers suppliers, reads bids and invoices.

Supplier Bid · Supplier Invoice Intake · Supplier Registration · Supplier Request

### Supplier Portal

Serves suppliers who help themselves.

workspace and portal pages

### Serials & Batches

Traces every serial and batch end to end.

Batch · Serial No · Serial and Batch Bundle

### Items & Categories

Keeps item masters clean and complete.

Item · Item Group · Brand · Customs Tariff Number

### Purchasing

Requests, RFQs, orders and receipts.

Material Request · Request for Quotation · Purchase Order · Purchase Receipt

### Subcontracting

Sends material out, tracks work back.

Subcontracting BOM · Subcontracting Inward Order · Subcontracting Order · Subcontracting Receipt

### Warehouses

Bins, put-away rules and transfers.

Bin · Putaway Rule · Warehouse · Warehouse Type

## Logistics

NEO · Shipping coordinator · 1 module

### Shipments & Delivery

Delivery notes, trips and proof of delivery.

Delivery Note · Delivery Schedule Item · Delivery Trip · Incoterm

## Fleet Management

NEO · Fleet controller · 1 module

### Vehicles & Fleet Operations

Logs, fuel, drivers and servicing.

Driver · Vehicle · Vehicle Service Item

## Maintenance, repair and overhaul

NEO · Maintenance planner · 1 module

### Maintenance & Repair

Schedules PMs, repairs and spares.

Asset Maintenance · Asset Maintenance Team · Asset Repair · Maintenance Schedule

The NexCommand platform behind NEO AI, October 2026: 14 apps and 76 modules, plus garrison and lodging.

## CAPABILITY CATALOGUE · 3 OF 5

# Finance, accounting and people.

21 modules on this page. Each lists what NEO does there and the records it works with.

## Finance & Accounting

NEO · Accounts officer · 10 modules

### Budgets & Cost Control

Tracks spend against budget by cost centre.

Budget · Cost Center · Cost Center Allocation · Monthly Distribution

### Shareholders

Keeps the share register and transfers.

Share Transfer · Share Type · Shareholder

### General Ledger & Closing

Posts journals and runs the close checklist.

Account · Account Category · Accounting Dimension · Accounting Dimension Filter

### Customer Billing

Invoices, reminders and dunning.

Sales Invoice · Dunning · Dunning Type · Invoice Discounting

### Taxes

Applies tax templates and prepares returns.

Item Tax Template · Lower Deduction Certificate · Purchase Taxes and Charges Template · Sales Taxes and Charges Template

### Currencies

Applies exchange rates and revaluations.

workspace and portal pages

### Fixed Assets

Capitalises, depreciates and tracks assets.

Asset · Asset Activity · Asset Capitalization · Asset Category

### Supplier Billing

Matches bills to orders and receipts.

Purchase Invoice

### Recurring Billing

Runs subscriptions and renewals.

Process Subscription · Subscription · Subscription Plan

### Banking & Payments

Reconciles banks and prepares payment runs.

Bank · Bank Account · Bank Account Balance · Bank Account Subtype

## People, HR and payroll

NEO · HR and payroll officer · 11 modules

### Attendance & Shifts

Plans shifts, checks attendance.

Attendance · Employee Checkin · Shift Assignment · Attendance Request

### HR Requests

Handles letters and requests within policy.

Employee Request

### Leave

Applies balances, holidays and approvals.

Leave Application · Leave Allocation · Compensatory Leave Request · Holiday List

### Employees

Keeps people records and structure current.

Employee · Department · Designation · Branch

### Recruitment

Openings, applicants, interviews and offers.

Job Opening · Job Applicant · Interview · Job Offer

### Employee Portal

Serves staff requests at any hour.

workspace and portal pages

### Onboarding & Offboarding

Runs every joiner and leaver checklist.

Employee Onboarding · Employee Onboarding Template · Employee Promotion · Employee Separation

### Expenses & Travel

Checks claims and books travel.

Expense Claim · Expense Claim Type · Purpose of Travel · Travel Request

### Payroll

Prepares payroll and payslips for release.

Salary Slip · Salary Structure · Additional Salary · Arrear

### Performance

Runs appraisal cycles and reminders.

Appraisal · Appraisal Cycle · Appraisal Template · Employee Feedback Criteria

### Careers Portal

Answers applicants and books interviews.

workspace and portal pages

The NexCommand platform behind NEO AI, October 2026: 14 apps and 76 modules, plus garrison and lodging.

## CAPABILITY CATALOGUE · 4 OF 5

# Production, quality, learning and lodging.

20 modules on this page. Each lists what NEO does there and the records it works with.

## Manufacturing

NEO · Production planner · 5 modules

### Manufacturing Setup

Keeps production settings consistent.  
workspace and portal pages

### Routings & Workstations

Keeps operations and capacity accurate.  
Operation · Plant Floor · Routing · Workstation

### Production Planning

Turns forecasts and orders into plans.  
Blanket Order · Master Production Schedule · Production Plan · Sales Forecast

### Bills of Materials

Builds and versions BOMs.  
BOM · BOM Creator

### Work Orders & Job Cards

Releases work and records consumption.  
Work Order · Job Card

## Governance, risk and quality

NEO · Quality and compliance officer · 4 modules

### Controlled Documents

Reviews, approves and publishes revisions.  
Document

### Privacy & Data Requests

Handles data access and deletion requests.  
Personal Data Deletion Request · Personal Data Download Request

### Governance, Risk & Compliance

Links controls to evidence.  
GRC Control · GRC Evidence Link

### Quality

Inspections, nonconformance and actions.  
Quality Inspection · Quality Review · Quality Action · Non Conformance

## Academy and learning

NEO · Training coordinator · 3 modules

### Workflow Guides

Teaches each process step by step.  
workspace and portal pages

### Training & Skills

Maps skills to roles and gaps to courses.  
Employee Skill Map · Skill · Training Event · Training Program

### Courses & Learning

Enrols, assesses and certifies.  
workspace and portal pages

## Garrison & Lodging

NEO · Front desk coordinator · 8 modules

### Reservations & Booking

Takes bookings by call, email or portal.  
Booking · Rate Plan · Group Block

### Check-in, Keys & Access

Issues keys and configured electronic access.  
Key Issue · Access Grant · Lock Connector

### Room Service & Catering

Orders, menus and event catering.  
Order · Menu · Catering Event

### Guest Billing

Folios, charges and payments by unit.  
Folio · Charge · Payment

### Front Desk

Allocates rooms and runs arrivals.  
Room · Room Type · Arrival

### Housekeeping

Plans rooms around arrivals and departures.  
Housekeeping Task · Room Status

### Events & Conferences

Rooms, equipment and guests for events.  
Event · Venue · Attendee

### Maintenance Requests

Room faults sent to maintenance.  
Room Fault · Work Request

The NexCommand platform behind NEO AI, October 2026: 14 apps and 76 modules, plus garrison and lodging.

CAPABILITY CATALOGUE · 5 OF 5

# The platform underneath it all.

12 modules on this page. Each lists what NEO does there and the records it works with.

## Business systems and administration

NEO · Systems assistant · 12 modules

### Customization

Adapts fields and forms with change control.

Client Script · Custom Field · DocType Layout · Property Setter

### Email & Notifications

Sends the right alert to the right person.

Auto Email Report · Document Follow · Email Account · Email Domain

### Integrations & API Docs

Connects your other systems.

Connected App · Google Calendar · Google Contacts · Integration Request

### Navigation Setup

Shapes menus and workspaces by role.

Custom HTML Block · Dashboard Settings · Desktop Icon · Desktop Layout

### Platform Settings

Imports, naming rules and media.

Communication Medium · Custom DocPerm · Data Import · Document Naming Rule

### Websites & Portals

Pages, discussions and help articles.

Color · Discussion Reply · Discussion Topic · Help Article

### Documents & Printing

Letterheads and print formats on brand.

Letter Head · Network Printer Settings · Print Format · Print Format Field Template

### Users & Permissions

Grants roles with duty checks.

Custom Role · Document Share Key · Role · Role Profile

### Monitoring & Backups

Watches jobs, versions and backups.

Changelog Feed · Deleted Document · Scheduled Job Type · Version

### Company Setup

Companies, currencies and authorization rules.

Authorization Rule · Company · Currency Exchange · Party Type

### Shared Reference Data

Countries, currencies and code lists.

Code List · Common Code · Country · Currency

### Workflow & Automation

Assignment rules, repeats and flows.

Assignment Rule · Auto Repeat · Automation Event Subscription · Automation Flow

15

### applications

Fourteen business apps plus garrison and lodging.

84

### modules

Every module has a NEO role behind it.

5

### portals

Customers, suppliers, applicants, employees, partners.

1

### NEO

One assistant across all of it, reporting to you.

Everything your company runs on, with NEO at the front door.

The NexCommand platform behind NEO AI, October 2026: 14 apps and 76 modules, plus garrison and lodging.

FIFTEEN DEPARTMENTS · 01-04

# Every role has a place.

01

## Executive Office

Coordinate company priorities, schedule events, assign follow-ups, assemble management dashboards and bring exceptions to the founder.

◇ PRIORITY TO ACCOUNTABLE OUTCOME   Goals & Priorities > Plan & Calendar > Tasks & Reminders > Approval Queue  
> Executive Briefing > Performance Review

02

## Sales & Marketing

Manage leads and opportunities, prepare quotations, coordinate campaigns, follow up with customers and turn approved commitments into sales orders.

◇ LEAD TO CASH   Lead > Opportunity > Quotation > Sales Order > Delivery > Sales Invoice  
> Payment & Reconciliation  
◇ CAMPAIGN TO QUALIFIED PIPELINE   Audience & Campaign > Content Review > Enquiry > Lead Qualification  
> Sales Analytics

03

## Procurement & Supply Chain

Coordinate supplier onboarding, material requests, RFQs and supplier comparisons; prepare purchase orders, track receipts and keep inventory records across warehouses.

◇ NEED TO STOCK AND PAYMENT   Material Request > RFQ > Supplier Quotation > Purchase Order > Receipt & Inspection  
> Stock & Traceability > Supplier Invoice > Approved Payment  
◇ SUPPLIER ONBOARDING   Supplier Application > Due Diligence > Approval > Supplier Record  
◇ RECONCILIATION AND REPLENISHMENT   Stock Count > Variance Review > Authorized Adjustment  
> Replenishment Request

04

## Finance & Accounting

Prepare invoices, reconcile records, track receivables and payables, organize budgets and produce financial reports. Payments and statutory submissions go through authorized review.

◇ RECEIVABLE TO RECONCILED LEDGER   Sales Invoice > Receivables > Payment Receipt > Bank Reconciliation  
> Ledger & Tax Review > Financial Reporting  
◇ SUPPLIER BILL TO APPROVED PAYMENT   Supplier Bill > Matching & Approval > Payables > Payment Preparation  
> Bank Reconciliation  
◇ BUDGET AND ASSET LIFECYCLE   Budget & Cost Centre > Asset Acquisition > Depreciation > Period Review  
> Reporting & Renewal

Remits and routes as published on [nexcommand.ai](https://nexcommand.ai). Routes are examples; your configuration sets the steps and approvals.

FIFTEEN DEPARTMENTS · 05-09

# Every handoff has a next step.

05

## People, HR & Payroll

Coordinate recruitment, onboarding, records, attendance, shifts, leave and expenses. Prepare payroll from configured salary structures and approved adjustments, then route it for authorized release.

- ◇ RECRUITMENT TO EMPLOYEE LIFECYCLE
  - Role Requisition > Applicants & Interviews > Offer Approval > Onboarding
  - > Performance Review > Offboarding
- ◇ ATTENDANCE TO PAYROLL AND PAYMENT
  - Shifts & Worksites > Attendance & Leave > Salary & Benefits
  - > Payroll Calculation > Payroll Approval > Payslips & Payment > Accounting Reconciliation
- ◇ EMPLOYEE CLAIM OR LOAN
  - Expense or Loan Request > Supervisor Review > HR & Finance Approval > Disbursement
  - > Settlement or Deduction

06

## Operations & Support

Triage requests, coordinate service teams, maintain knowledge articles and track service commitments. Connect conversations, mail, meetings and follow-ups into one context.

- ◇ REQUEST TO RESOLUTION
  - Customer Request > Ticket & Triage > SLA & Assignment > Resolution Work
  - > Customer Confirmation > Closure & Knowledge
- ◇ MESSAGE TO FOLLOW-THROUGH
  - Mail or Team Message > Meeting & Context > Decisions & Actions > Reminders & Follow-up

07

## Projects & Delivery

Break approved goals into projects and tasks, coordinate schedules and dependencies, track timesheets and costs, and report progress and exceptions.

- ◇ PROJECT PLAN TO DELIVERY AND BILLING
  - Project Scope > Plan & Dependencies > Resources & Assignment
  - > Execution & Timesheets > Milestone Review > Costing & Billing > Delivery & Closure

08

## Manufacturing

Coordinate bills of materials, production planning, work orders and job cards. Track consumption, work in progress, subcontracting and production exceptions.

- ◇ DEMAND TO FINISHED GOODS
  - Demand & BOM > Material Planning > Capacity & Schedule > Work Order
  - > Job Cards & Consumption > Quality Inspection > Finished Goods > Production Reporting

09

## Maintenance, Repair & Overhaul

Schedule preventive maintenance, coordinate repairs, organize parts and keep equipment service records connected to the work performed.

- ◇ ASSET CONDITION TO RETURN TO SERVICE
  - Asset & Service History > Schedule or Fault > Maintenance Plan
  - > Spares & Work Order > Repair Execution > Inspection & Release > Service History & Reporting

Remits and routes as published on nexcommand.ai. Routes are examples; your configuration sets the steps and approvals.

## FIFTEEN DEPARTMENTS · 10-15

## One network, fifteen agents.

10

### Fleet Management

Coordinate vehicle records, usage logs, service schedules and fleet expenses; surface upcoming servicing and consolidate operating information.

◇ VEHICLE ACTIVITY TO FLEET COST INSIGHT   Vehicle Record > Vehicle Logs > Fuel & Expenses > Service Due  
 > Maintenance Handoff > Return & Cost Review

11

### Logistics & Shipments

Coordinate shipment preparation, delivery documents, packing and dispatch. Keep order, warehouse and delivery records aligned.

◇ APPROVED ORDER TO DELIVERED SHIPMENT   Order & Shipping Rules > Delivery Note > Packing > Dispatch & Transport  
 > Tracking & Exceptions > Proof of Delivery > Billing Handoff  
 ◇ RETURN TO RESOLUTION   Return Request > Authorization > Return Receipt > Replacement or Credit

12

### Governance, Risk & Quality

Coordinate risks, controls, audits, inspections and corrective actions. Organize evidence, ownership and reviews so teams can show what was done.

◇ RISK TO CORRECTIVE ACTION   Risk & Controls > Audit Plan > Inspection & Evidence > Finding or Nonconformance  
 > Corrective Action > Effectiveness Review > Compliance Reporting  
 ◇ DOCUMENT TO CONTROLLED PROCEDURE   Draft Document > Review > Approval > Controlled Publication  
 > Acknowledgement & Revision

13

### Learning & Development

Coordinate programmes, enrolments, assessments and completion records. Track training requirements and prepare certificates against configured rules.

◇ LEARNING NEED TO DEMONSTRATED COMPLETION   Training Need > Course & Question Bank > Catalogue & Enrolment  
 > Learning & Coaching > Assessment > Completion & Certificate > Compliance Follow-up

14

### Business Systems & Administration

Coordinate reference data, integrations, notifications and workflow configuration. Access-sensitive changes need administrative authorization; activity is kept for review.

◇ BUSINESS SETUP TO GOVERNED OPERATION   Company & Reference Data > Role & Access Request > Authorization  
 > Configured Integration > Workflow & Notifications > Monitoring & Audit

15

### Garrison & Lodging

Coordinate reservations, rooms, check-in and check-out, housekeeping and room service. Link catering, purchasing, stock and billing to the stay or event.

◇ BOOKING TO CHECKOUT AND BILLING   Booking & Schedule > Room Allocation > Check-in & Key Issue > Stay & Services  
 > Checkout & Key Return > Guest Billing > Housekeeping & Availability  
 ◇ CONFIGURED ELECTRONIC ACCESS   Authorized Stay > Access Approval > Configured Lock Connector > Expiry & Revocation

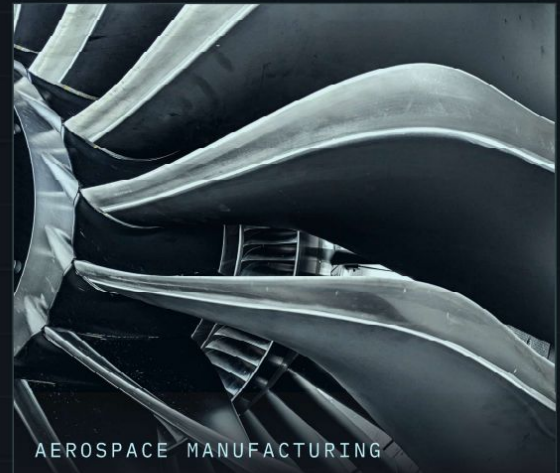
Remits and routes as published on nexcommand.ai. Routes are examples; your configuration sets the steps and approvals.

## A DAY WITH NEO

# What NEO does while you work.

A day at a fictional manufacturer, Meridian Works. NEO works in every department at once; each line is an entry in the activity history.

- 06:45  NEO • CHIEF OF STAFF  
Calls the founder with the morning briefing; three approvals done by voice.
- 07:02  NEO • ACCOUNTS OFFICER  
412 of 418 bank lines matched; six left for review.
- 07:40  NEO • HR AND PAYROLL OFFICER  
Three attendance gaps at Site B sent to supervisors.
- 08:31  NEO • SALES COORDINATOR  
An emailed RFQ becomes an opportunity and a draft quotation.
- 09:12  NEO • BUYER'S ASSISTANT  
A supplier's call transcribed; earlier delivery offered to the buyer.
- 10:00  NEO • QUALITY OFFICER  
Audit opened with 14 of 22 checks answered from records.
- 11:20  NEO • BUYER'S ASSISTANT  
PO released within the delegation of authority, rule cited.
- 13:30  NEO • SHIPPING COORDINATOR  
Customs hold cleared with the certificate found in documents.
- 15:00  NEO • HR AND PAYROLL OFFICER  
Payroll checks run three days before cut-off.
- 16:30  NEO • FRONT DESK  
Three rooms held for the visiting audit team.
- 17:00  NEO • CHIEF OF STAFF  
One-page report emailed to the founder; 37 calls and 214 emails handled.



A day built from demonstration data. Meridian Works is fictional.

## BUILT AROUND THE WORK

# For companies that run on handoffs.

NEO AI is designed for organizations whose work crosses departments every day, from growing companies to aviation, defense and maritime operators. Choose the departments you run; NEO configures the rest out of the network.



### AEROSPACE MANUFACTURING

Orders, materials, work orders and inspections on one network.



### DEFENSE LOGISTICS

Receipts, stock, packing, dispatch and returns in step.



### AIRCRAFT MAINTENANCE

Assets, schedules, spares and service history together.



### AVIATION SERVICES

Hangars, fleets, crews and billing that agree.



### AIR BASES AND GARRISONS

Lodging, catering, keys and guest billing on base.



### NAVAL AND MARITIME

Ports, ships, spares and shipments on one record.

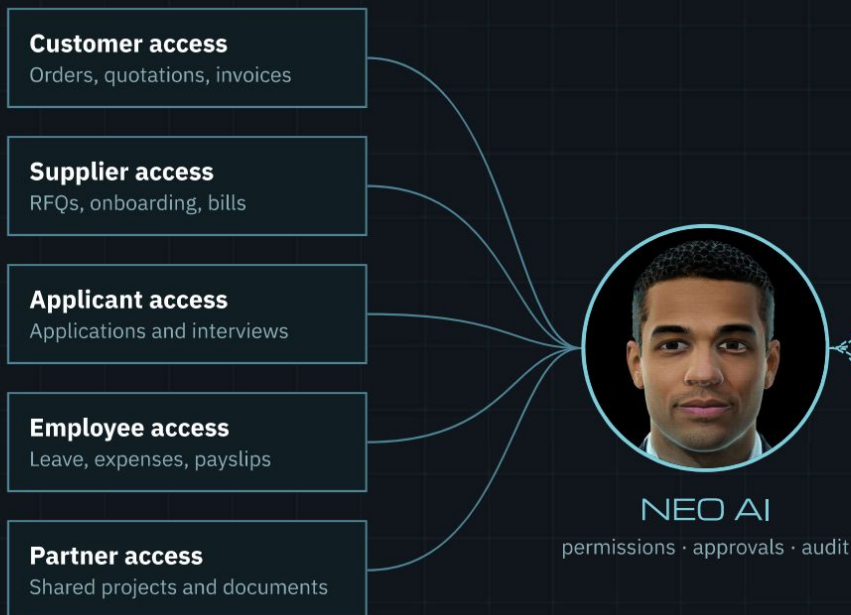
**Start with what hurts.** Most companies begin with two or three departments, often sales, procurement and finance, and add the rest once the first handoffs are running.

## PORTALS AND INTEGRATION

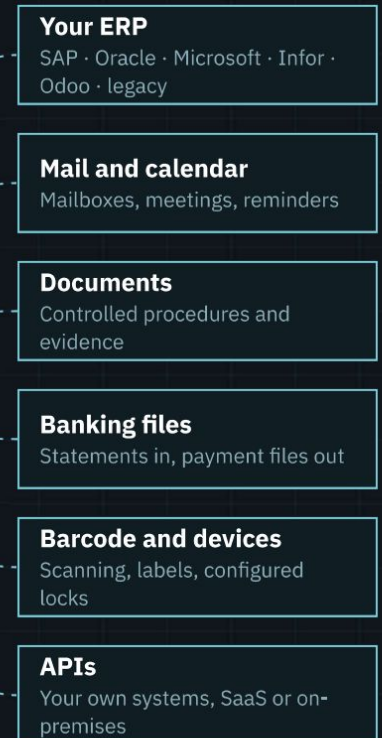
# A new face on the systems you already use.

NEO AI sits in front of your existing records and workflows. Configured integrations decide what it can read and write; portals let customers, suppliers, applicants, employees and partners reach the same records safely.

### PEOPLE OUTSIDE AND INSIDE



### YOUR SYSTEMS



#### SAAS

##### Hosted by NexCommand

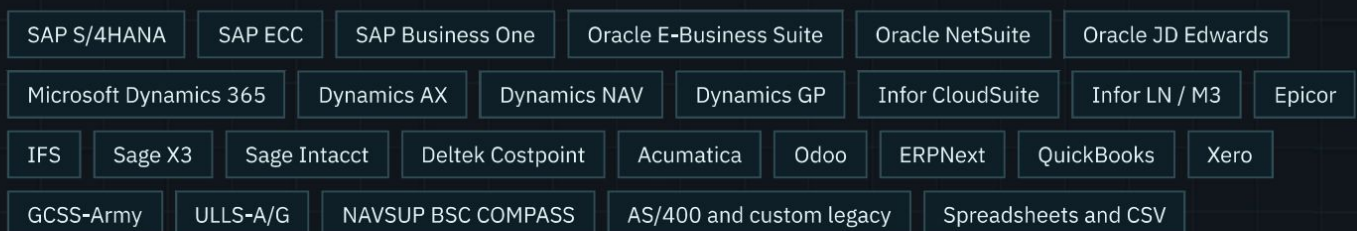
Up and running quickly; updates and backups handled for you; your data separated per company.

#### ON-PREMISES

##### On your own servers

For organizations that keep business data inside their own network, with the same console and agents.

### ERP AND BUSINESS SYSTEMS NEO WORKS WITH



Product names identify systems NEO AI works alongside and imply no partnership. Integrations are scoped per deployment.

## SECURITY AND TRUST

# Powerful enough to help. Bounded by design.

NEO AI is built on a simple rule: agents prepare, people decide. What each person can see, ask and approve comes from your configuration, and everything that happens is on the record.

### ■ Permissions first

NEO sees and acts only within each user's configured role.

### ■ People approve

Commitments, payments and access changes wait for a named person.

### ■ Segregation of duties

Conflicting rights are flagged before they are granted.

### ■ Signed activity history

Every agent action and approval is listed and cannot be edited.

### ■ Your data, your choice

SaaS with per-company separation, or on your own servers.

### ■ Certified management

NexCommand AI is ISO 9001 and ISO 27001 certified.

## WHO APPROVES WHAT · EXAMPLE CONFIGURATION

| ACTION                                    | DECIDED BY          | RULE                    |
|-------------------------------------------|---------------------|-------------------------|
| Draft a quotation, ticket or request      | NEO, on request     | No approval to draft    |
| Send to a customer or supplier            | The record owner    | One approval            |
| Discount, purchase or claim above a limit | The budget holder   | One approval, by rule   |
| Release payroll or a payment run          | Two named approvers | Two approvals           |
| Grant or change access                    | An administrator    | Approval and duty check |

The same accountability, with a new face.

Approval rules shown are an example; each organization sets its own.

# See your company as a network.

A short discovery, a demonstration on your own workflows, and a pilot with two or three departments, measured against agreed targets.

2-3 WEEKS

## Discovery

Departments, systems, owners and the handoffs that hurt.

1 WEEK

## Demonstration

The NEO console on a slice of your own workflows.

6-8 WEEKS

## Pilot

Two or three departments, with agreed measures.

3-6 MONTHS

## Rollout

More departments, portals and integrations.

ONGOING

## Steady state

Updates, training and support.



### Discuss NEO AI

Request a demonstration of the NEO console on your own workflows.

[nexcommand.ai/products/neo](https://nexcommand.ai/products/neo)



NexCommand AI LLC  
1740 Dell Range Blvd Ste H 13  
Cheyenne, WY 82009, US  
+1 (307) 317-7188  
[info@nexcommand.ai](mailto:info@nexcommand.ai)

**Deployment.** NEO AI is available as SaaS, hosted by NexCommand with each company's data kept separate, or installed on your own servers. Every deployment starts with discovery, configures the departments, integrations, roles and approval rules you choose, and goes live with training and support. Configured integrations and permissions govern access, and people retain approval over commitments and sensitive actions.

Screens use demonstration data. Meridian Works and every customer, supplier, person, record and figure shown are fictional. Process routes and use cases are examples; your configuration determines the steps, branches and approvals that apply. NEO is rendered from the NexCommand Avatar Lab 3D rig with a teal hologram effect; NEO is a fictional AI character. Photographs via DVIDS, public domain: U.S. Army (Capt. Mike Giaquinto, 159th CAB; DVIDS 1176379, 5743242, 8288892), U.S. Air Force (Travis Knauss; Senior Airman Grace Turpin; DVIDS 9494852, 9665686), U.S. Navy (MC1 Indra Beaufort; DVIDS 9475867) and DVIDS 3166390, 5536009, 6086776, 7096882, 7600337, 8099663, 9209905. The appearance of U.S. Department of War (DoW) visual information does not imply or constitute DoW endorsement. Other photographs: Pexels (free licence; photo IDs 40024, 25285744, 20640898, 93106); people shown are not NexCommand staff or customers. Product names identify systems NEO AI works alongside; trademarks belong to their owners and no partnership or endorsement is implied. M.AI, NORA, NEO AI and NexCommand AI are marks of NexCommand AI LLC. © 2026 NexCommand AI LLC.

